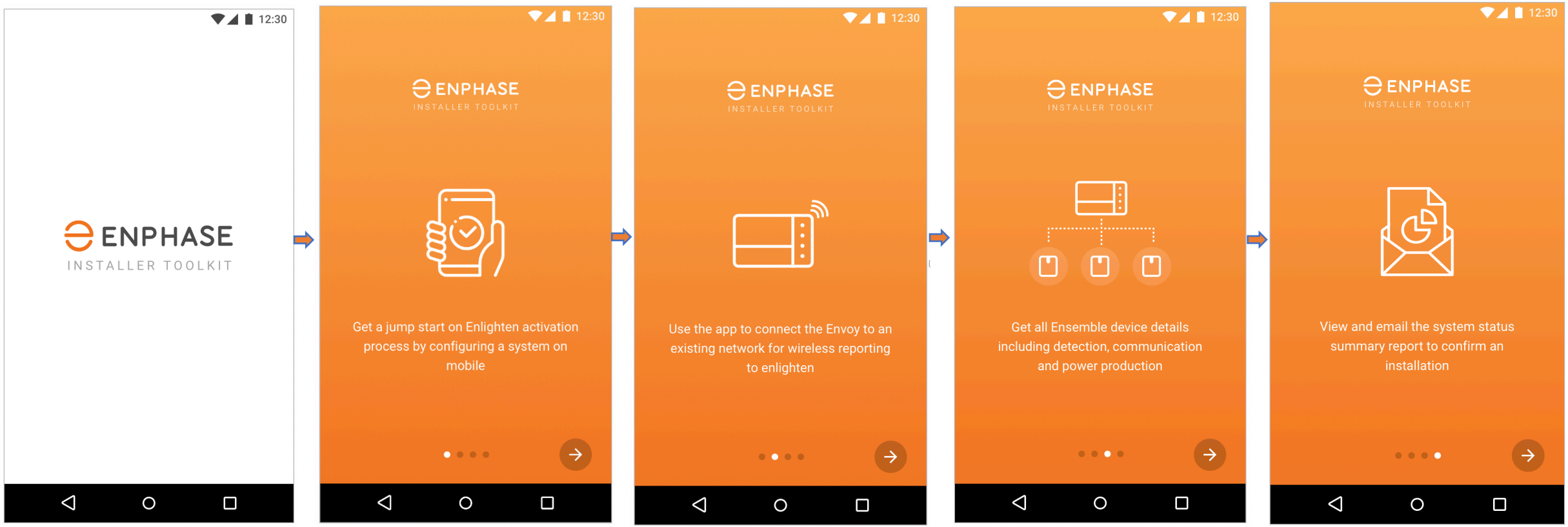
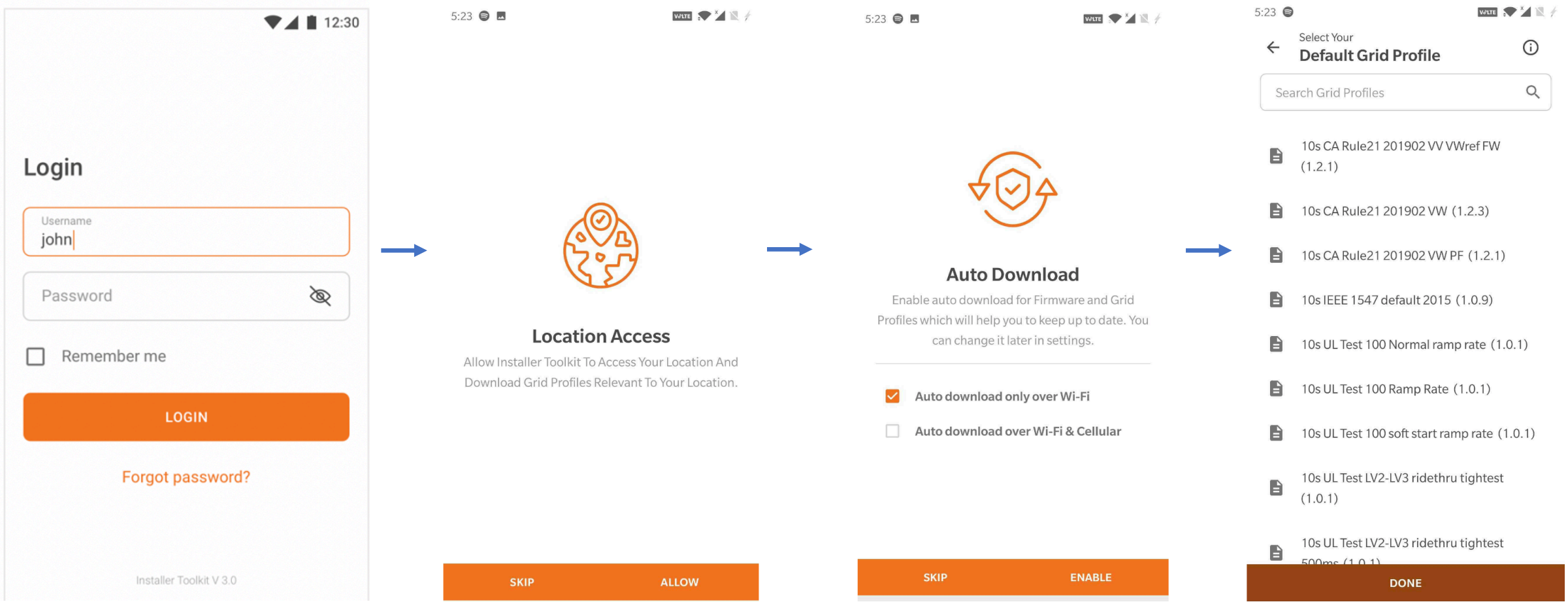
Enphase Installer Toolkit User Journey

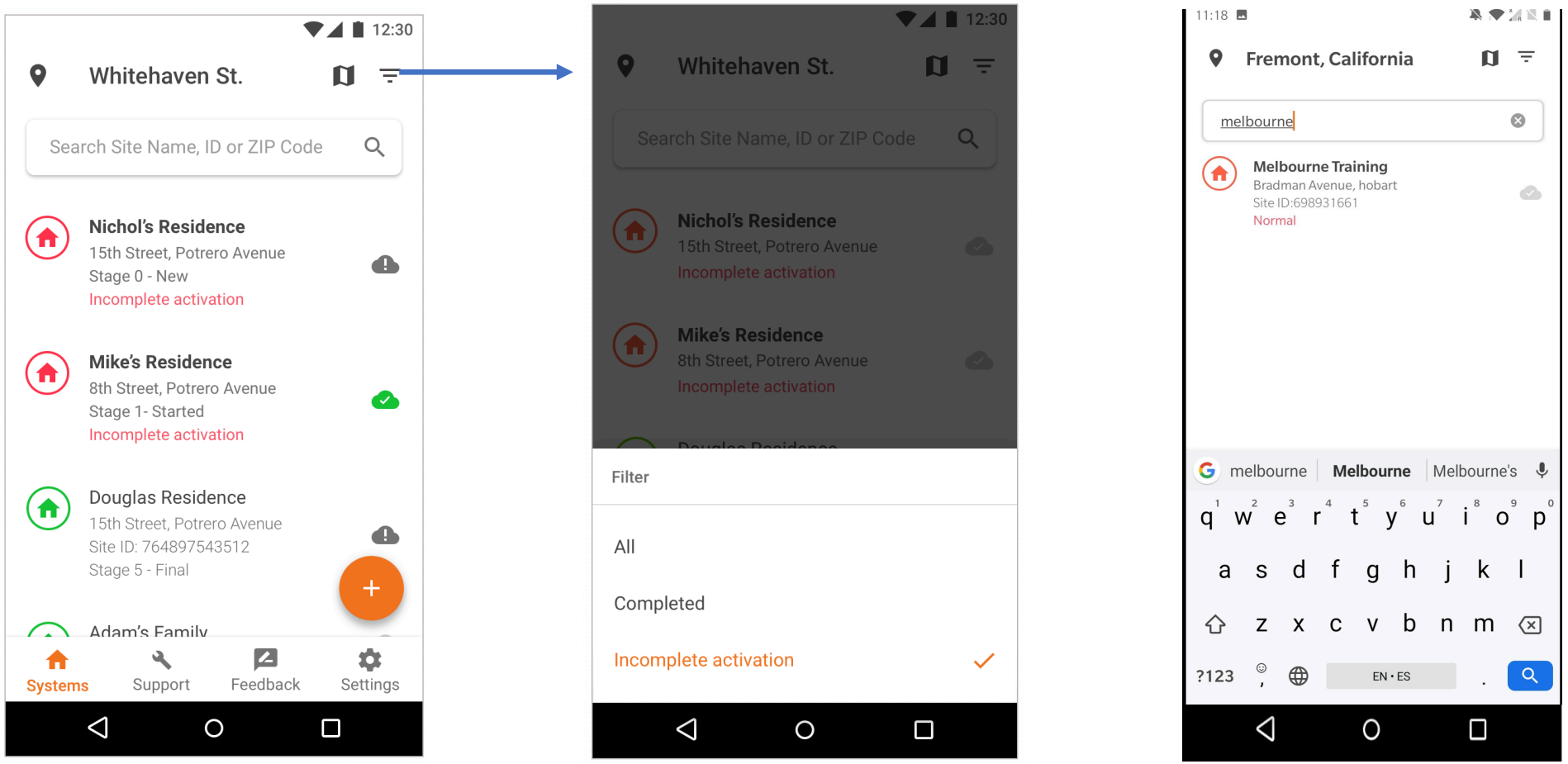
Download and open the app



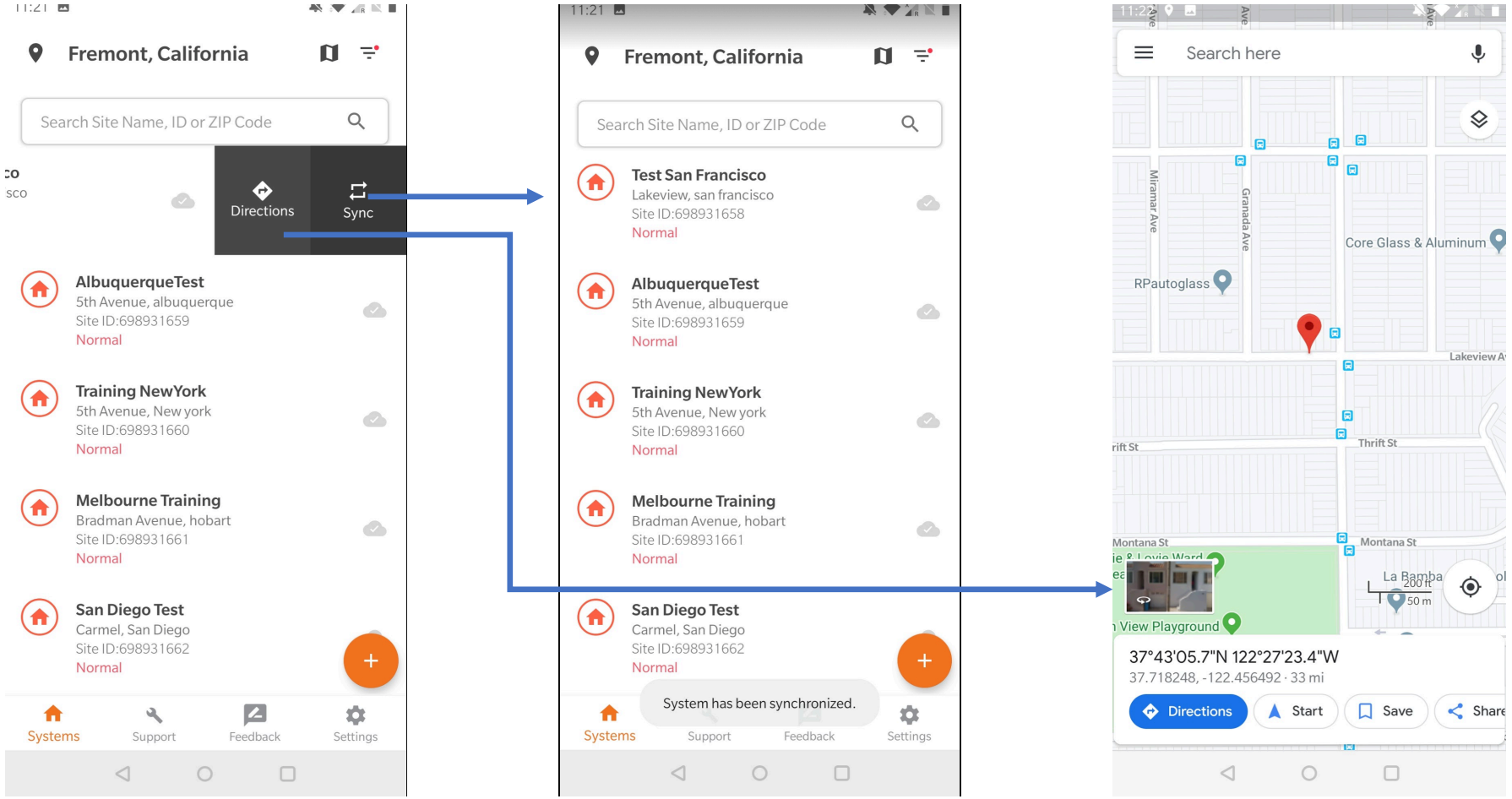
Log In Screen



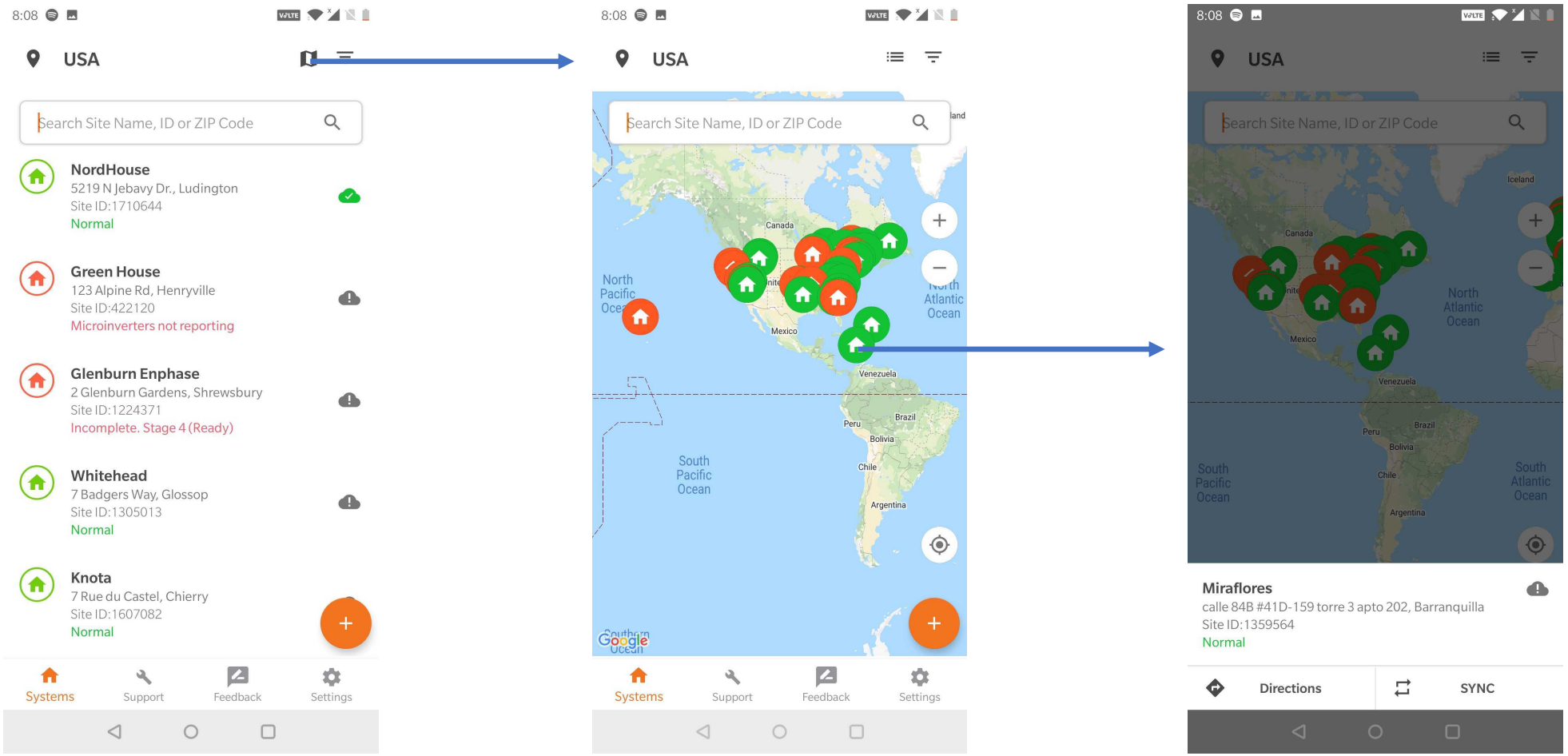
Search for a system



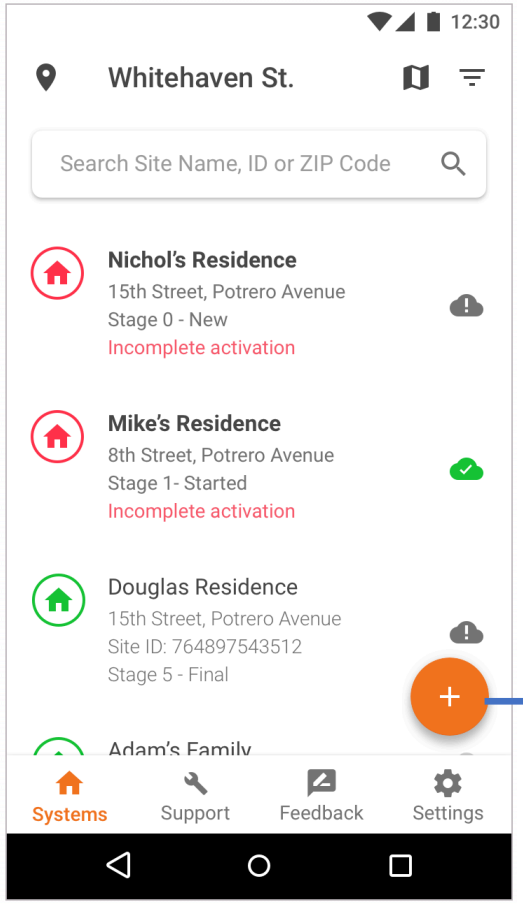
Directions & Sync

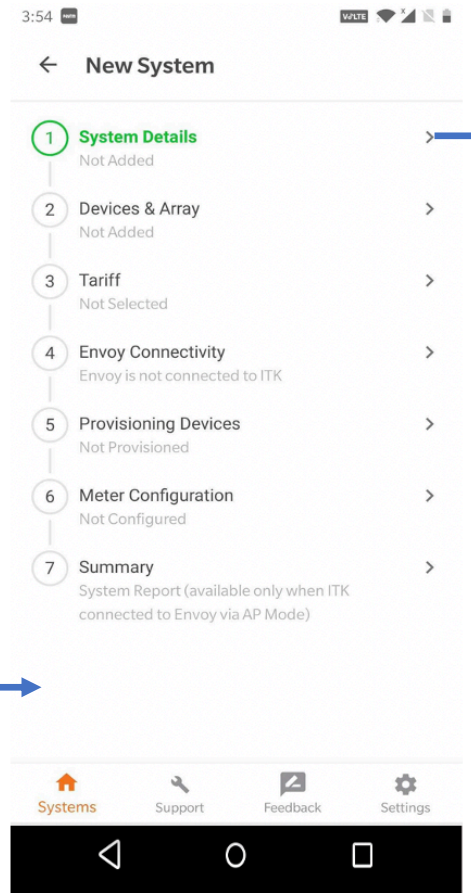


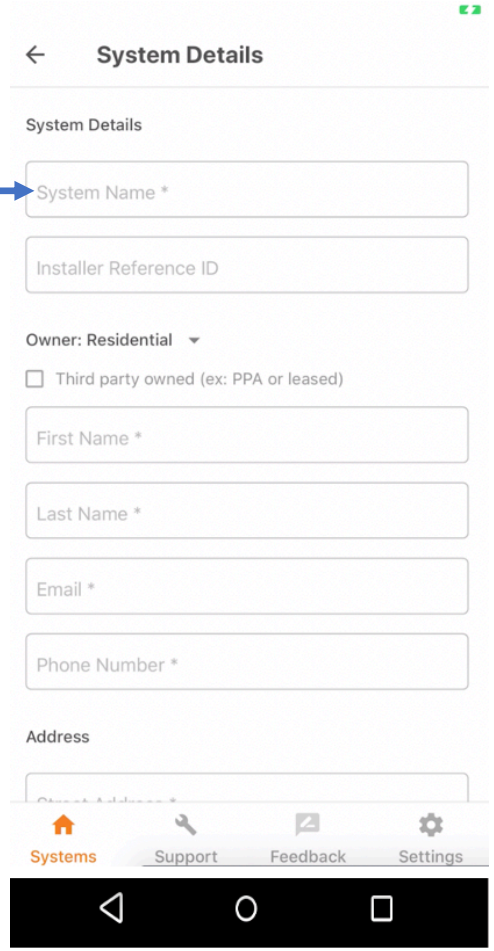
Map screen

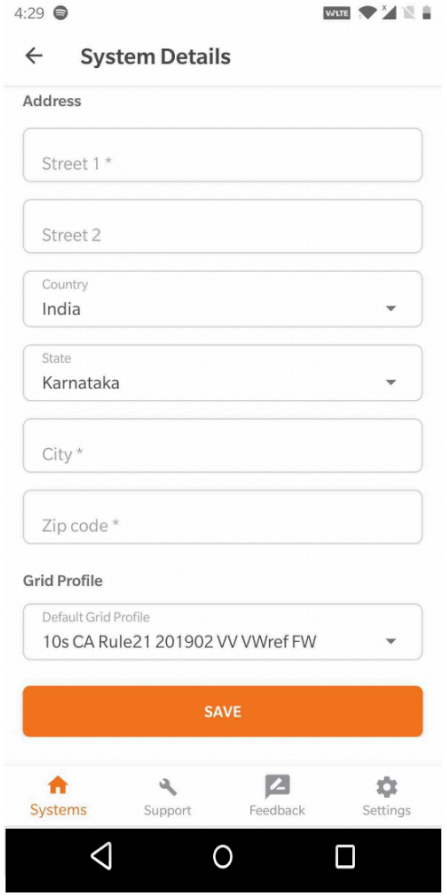

8:08
USA
Search Site Name, ID or ZIP Code
NordHouse
5219 N Jebavy Dr., Ludington
Site ID:1710644
Normal
Green House
123 Alpine Rd, Henryville
Site ID:422120
Microinverters not reporting
Glenburn Enphase
2 Glenburn Gardens, Shrewsbury
Site ID:1224371
Incomplete. Stage 4 (Ready)
Whitehead
7 Badgers Way, Glossop
Site ID:1305013
Normal
Knota
7 Rue du Castel, Chierry
Site ID:1607082
Normal
Systems
Support
Feedback
Settings
Canada
North Pacific Ocean
North Atlantic Ocean
Mexico
Venezuela
Peru
Brazil
Bolivia
Chile
Argentina
South Pacific Ocean
Iceland
South Atlantic Ocean
Miraflores
calle 84B #41D-159 torre 3 apto 202, Barranquilla
Site ID:1359564
Normal
Directions
SYNC

Add a new system

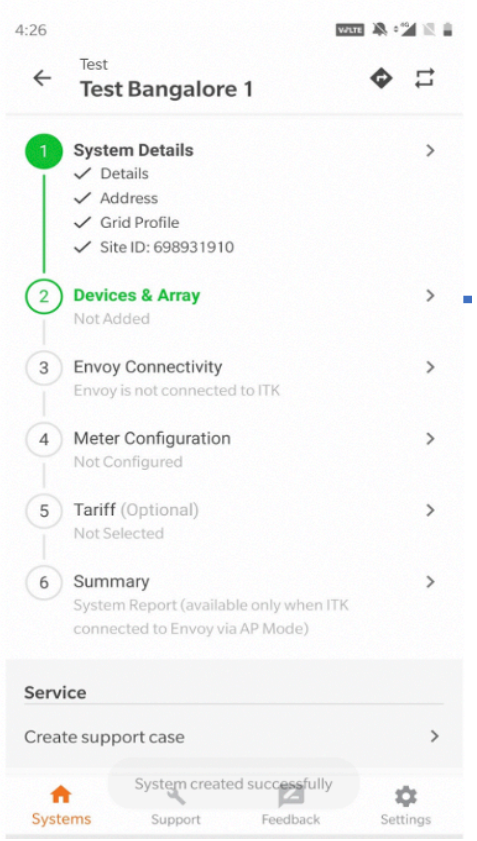


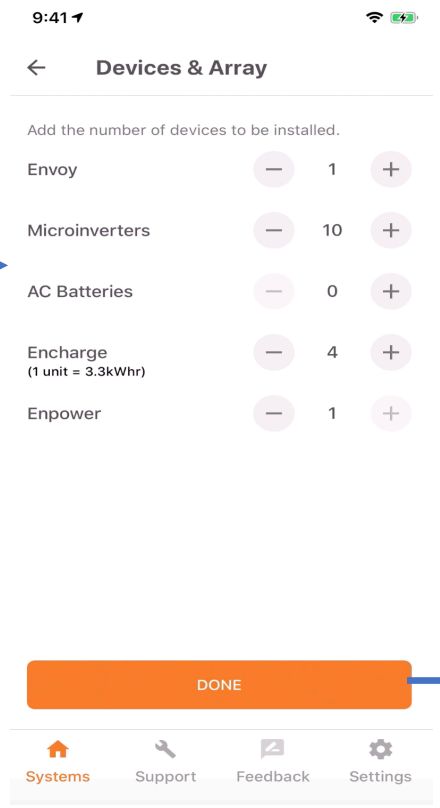


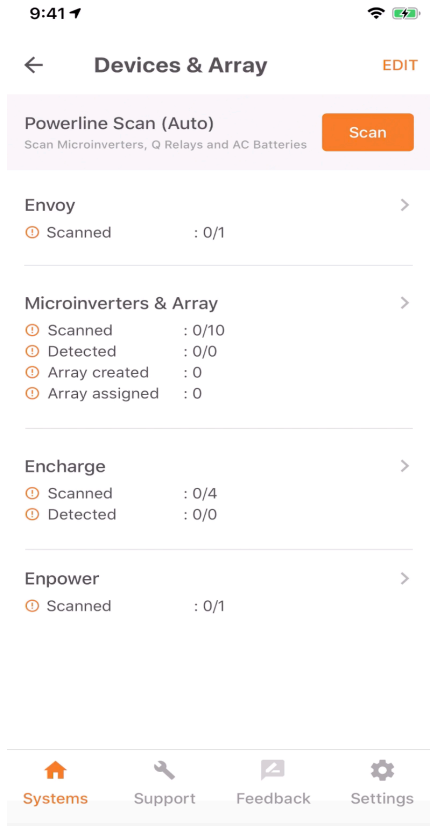




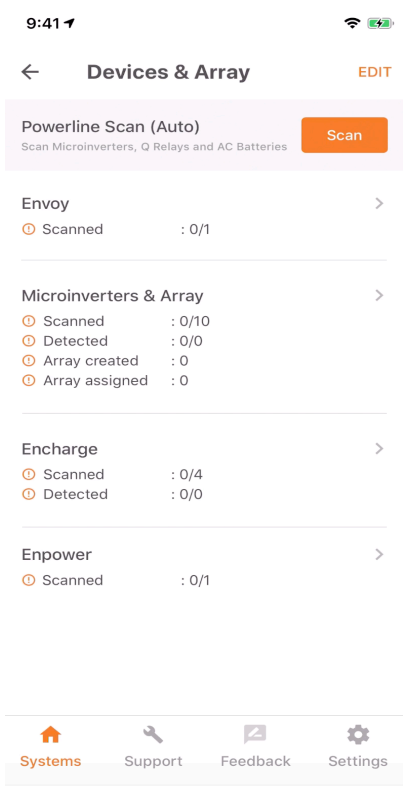
Add Device count

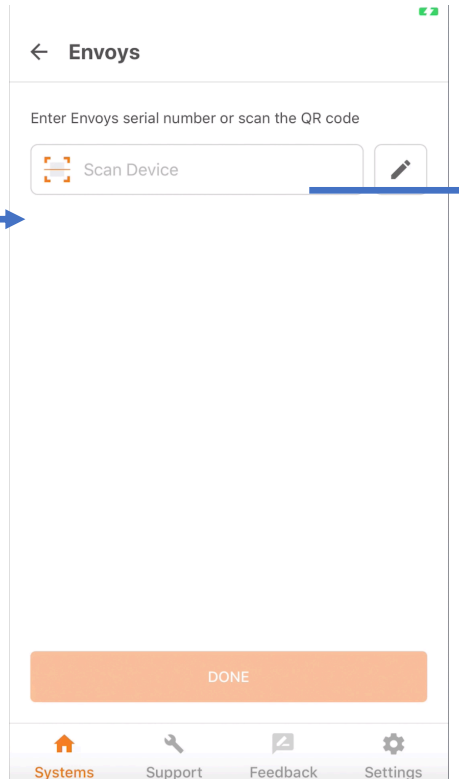




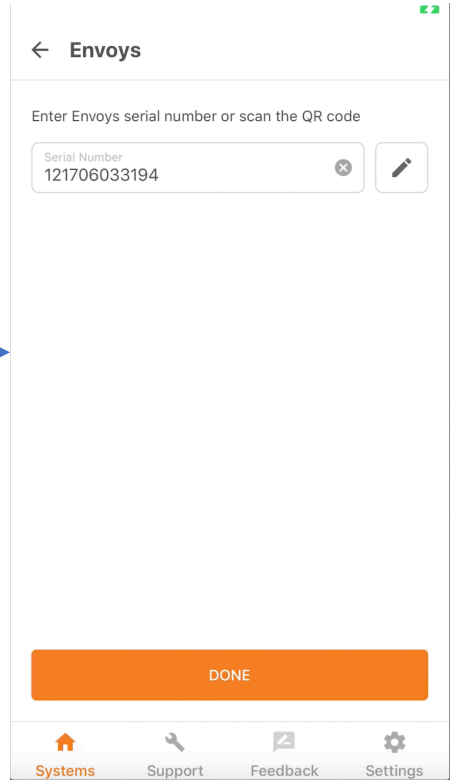


Scan Envoy

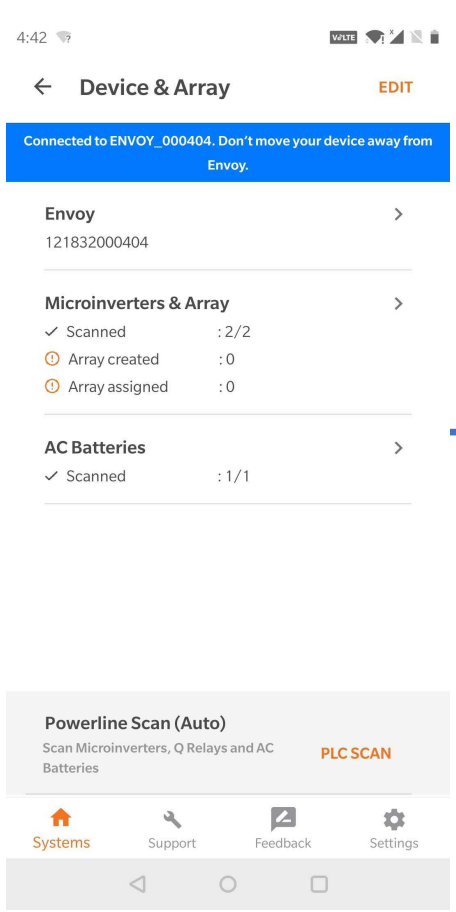

9:41
Devices & Array
EDIT
Powerline Scan (Auto)
Scan Microinverters, Q Relays and AC Batteries
Scan
Envoy
Scanned : 0/1
Microinverters & Array
Scanned : 0/10
Detected : 0/0
Array created : 0
Array assigned : 0
Encharge
Scanned : 0/4
Detected : 0/0
Enpower
Scanned : 0/1
Systems
Support
Feedback
Settings

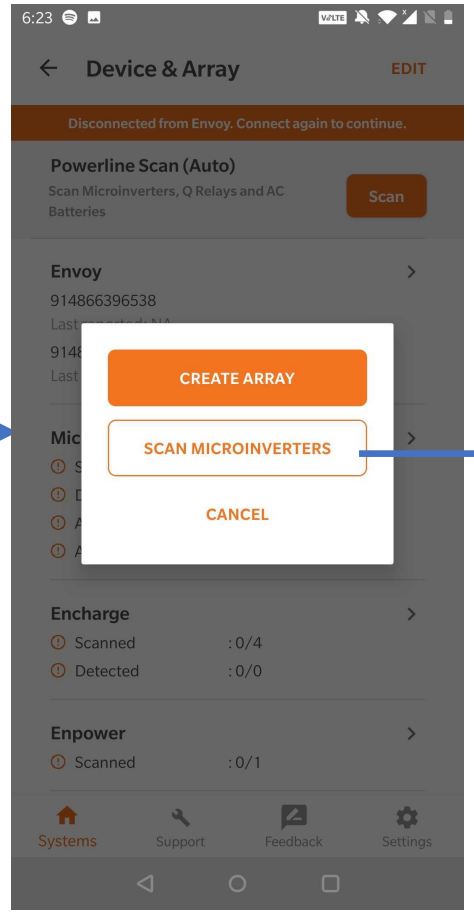

Envoys
Enter Envoys serial number or scan the QR code
Scan Device
DONE
Systems
Support
Feedback
Settings

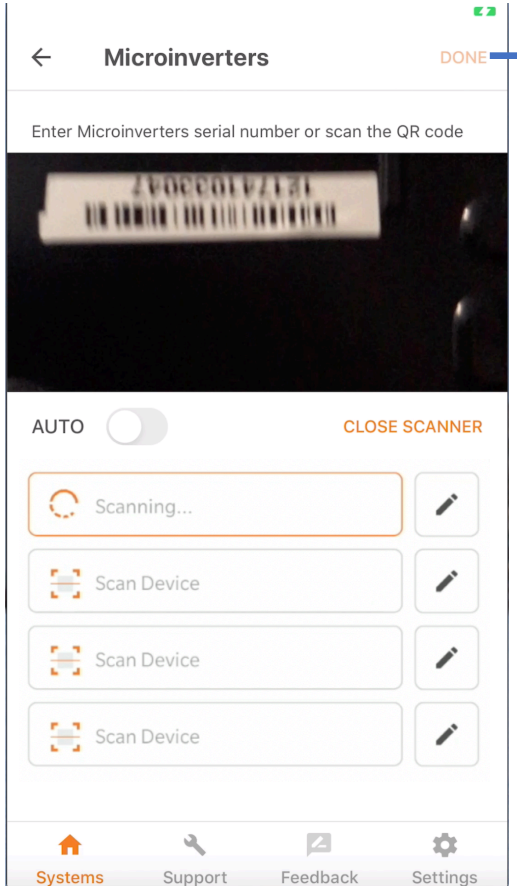
Scan Envoy
ENTER MANUALLY
121706033194

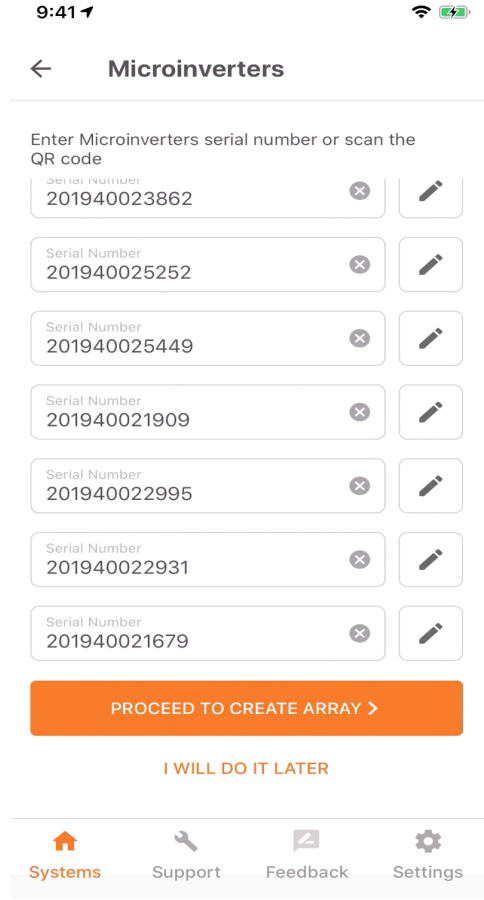

Envoys
Enter Envoys serial number or scan the QR code
Serial Number
121706033194
DONE
Systems
Support
Feedback
Settings

Scan Microinverters

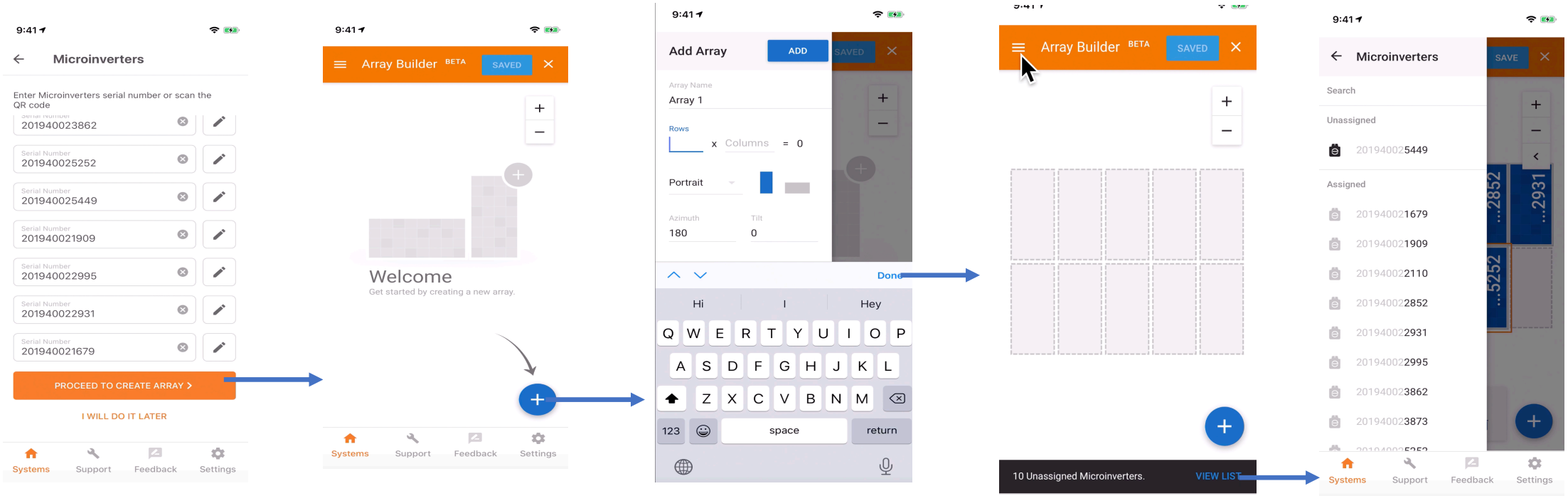






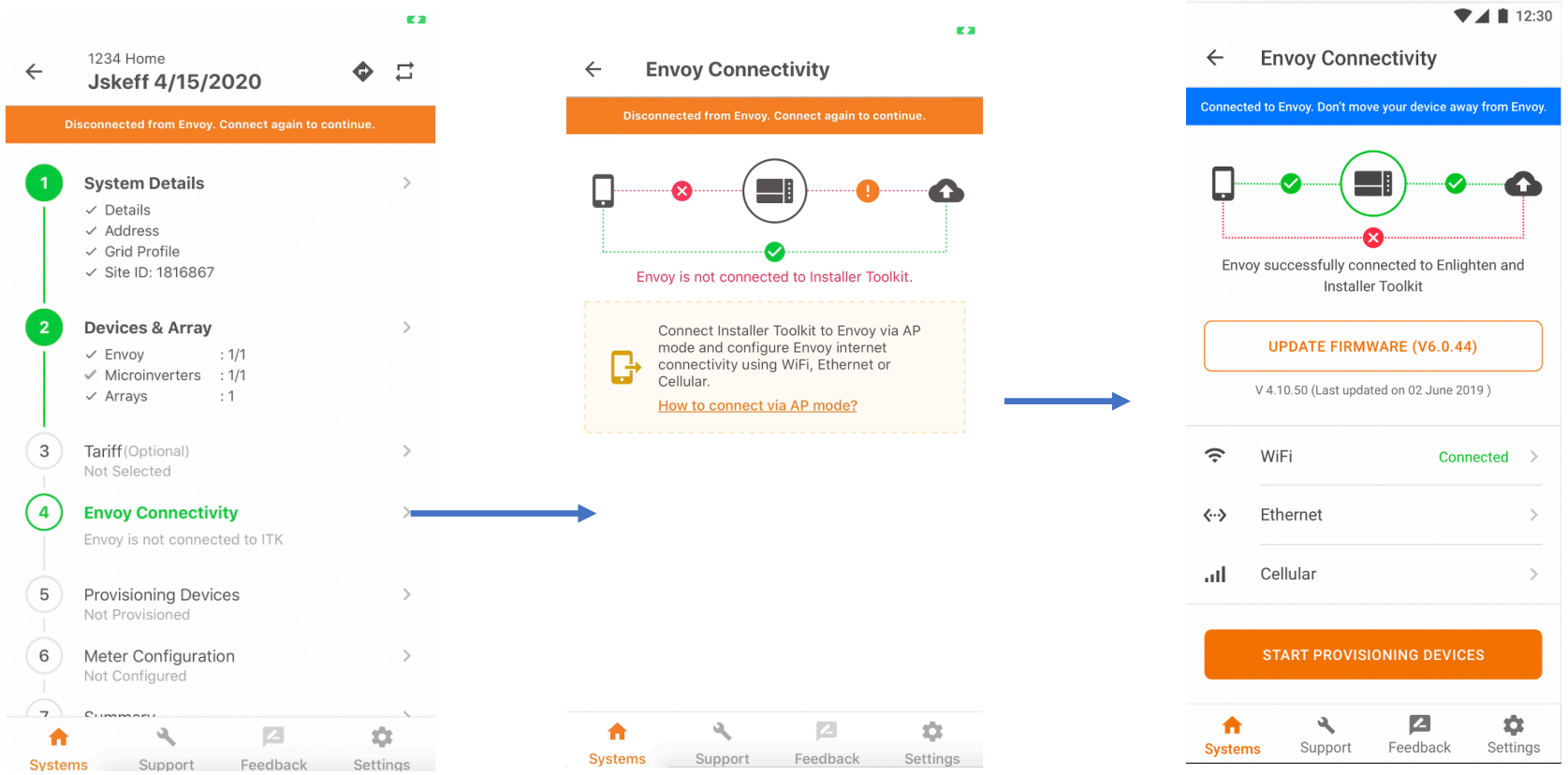


Create an array

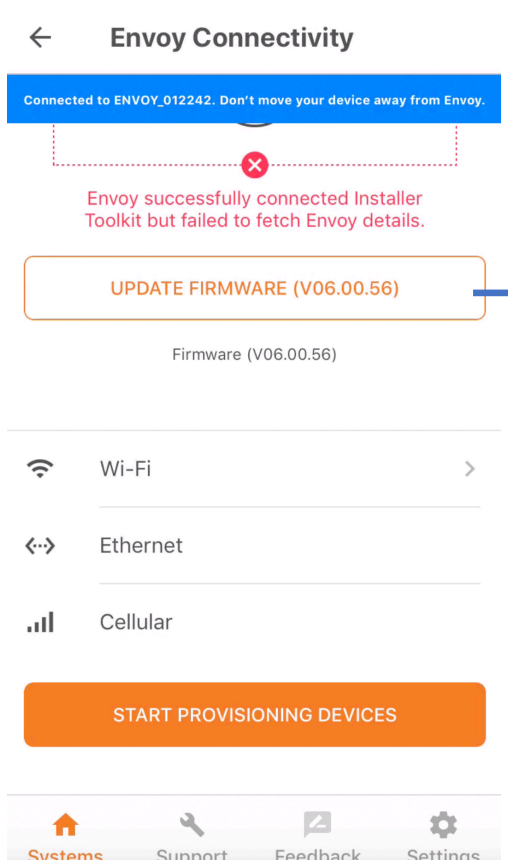


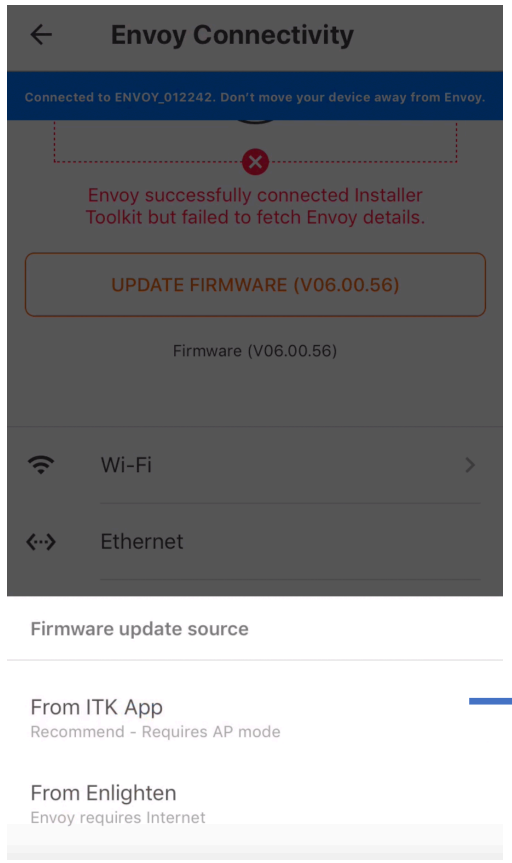
Need to be connected to internet to access the array builder

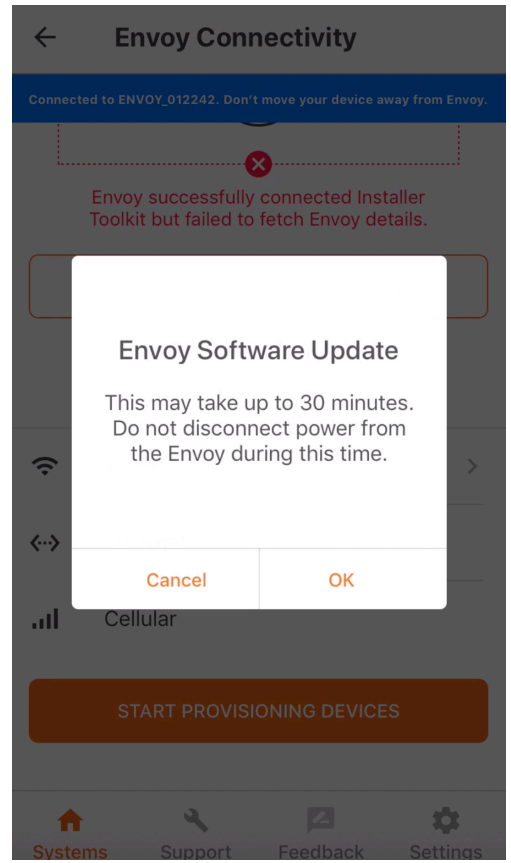
Connect to an Envoy



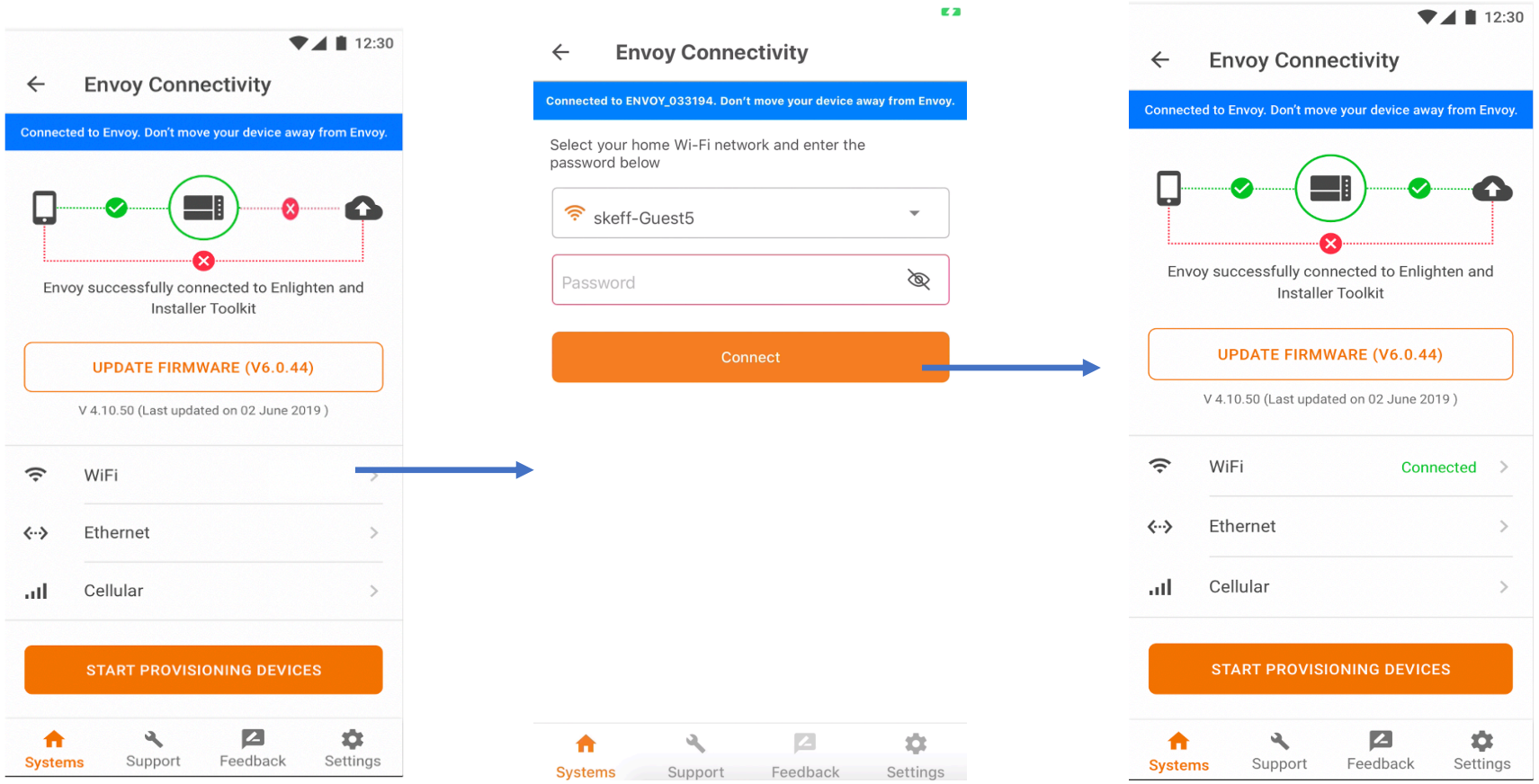
Firmware Update



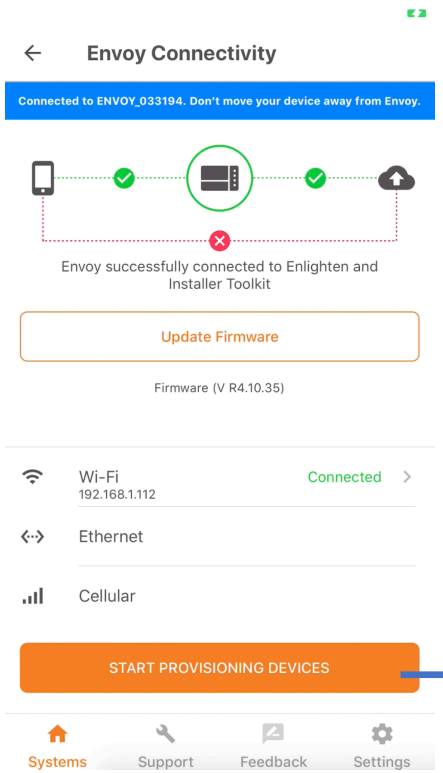


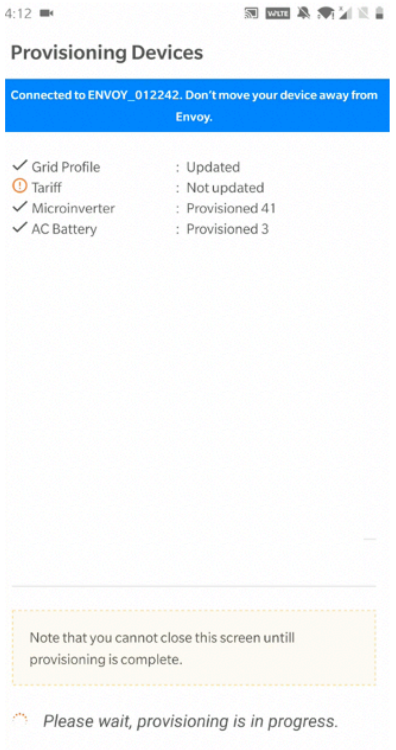


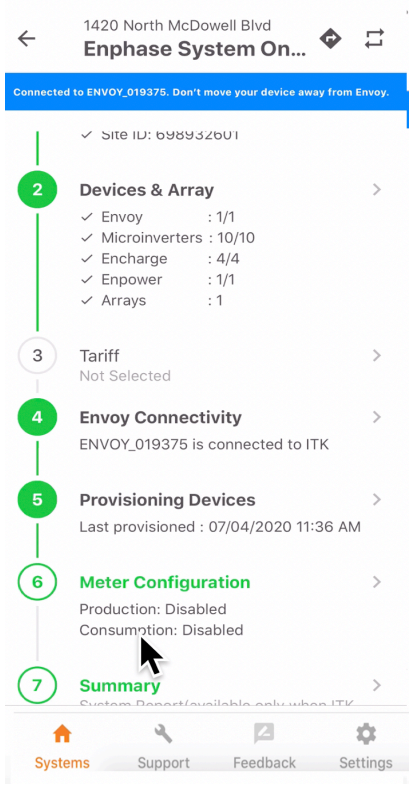
Connect Envoy to Enlighten



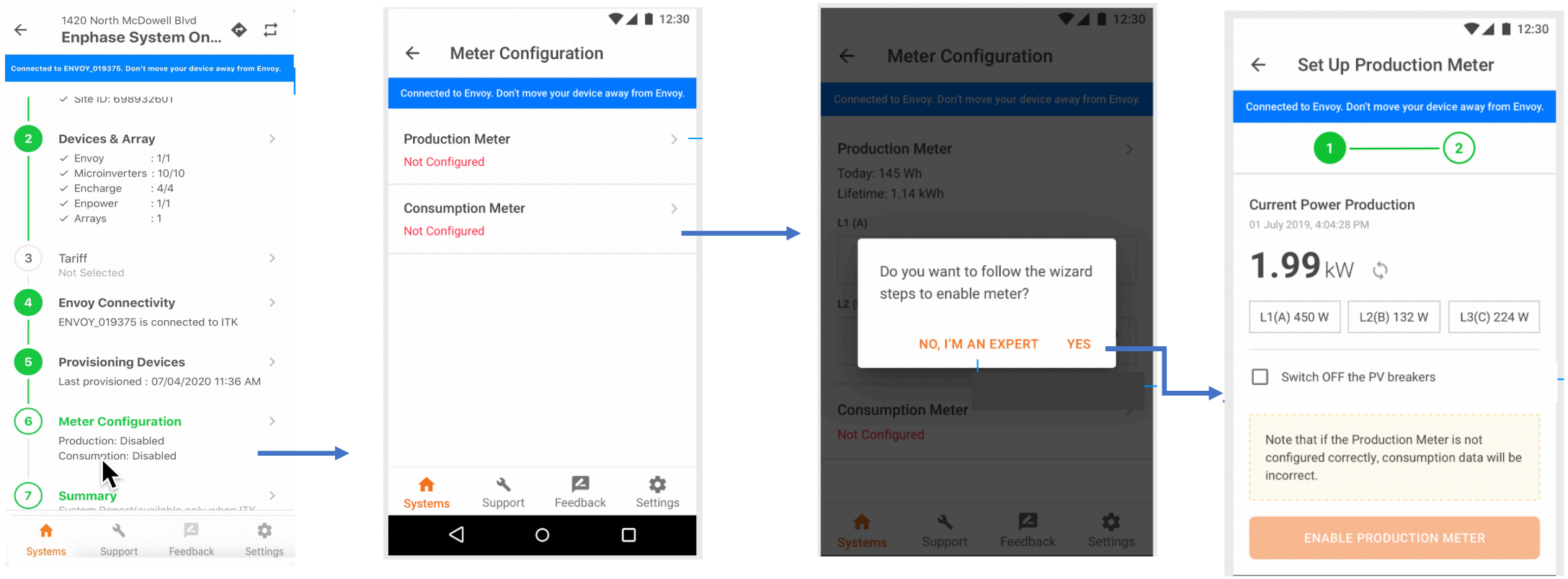
Provisioning Devices



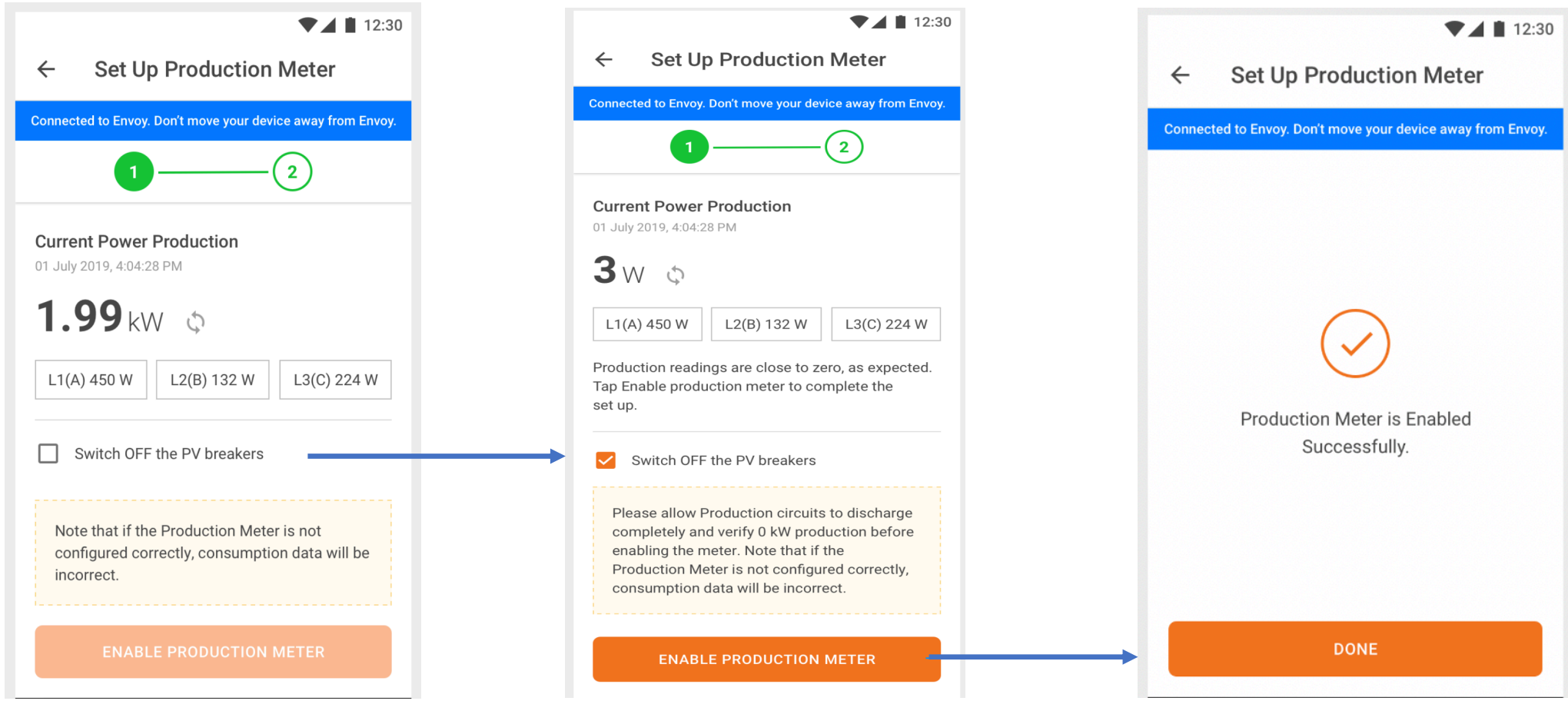




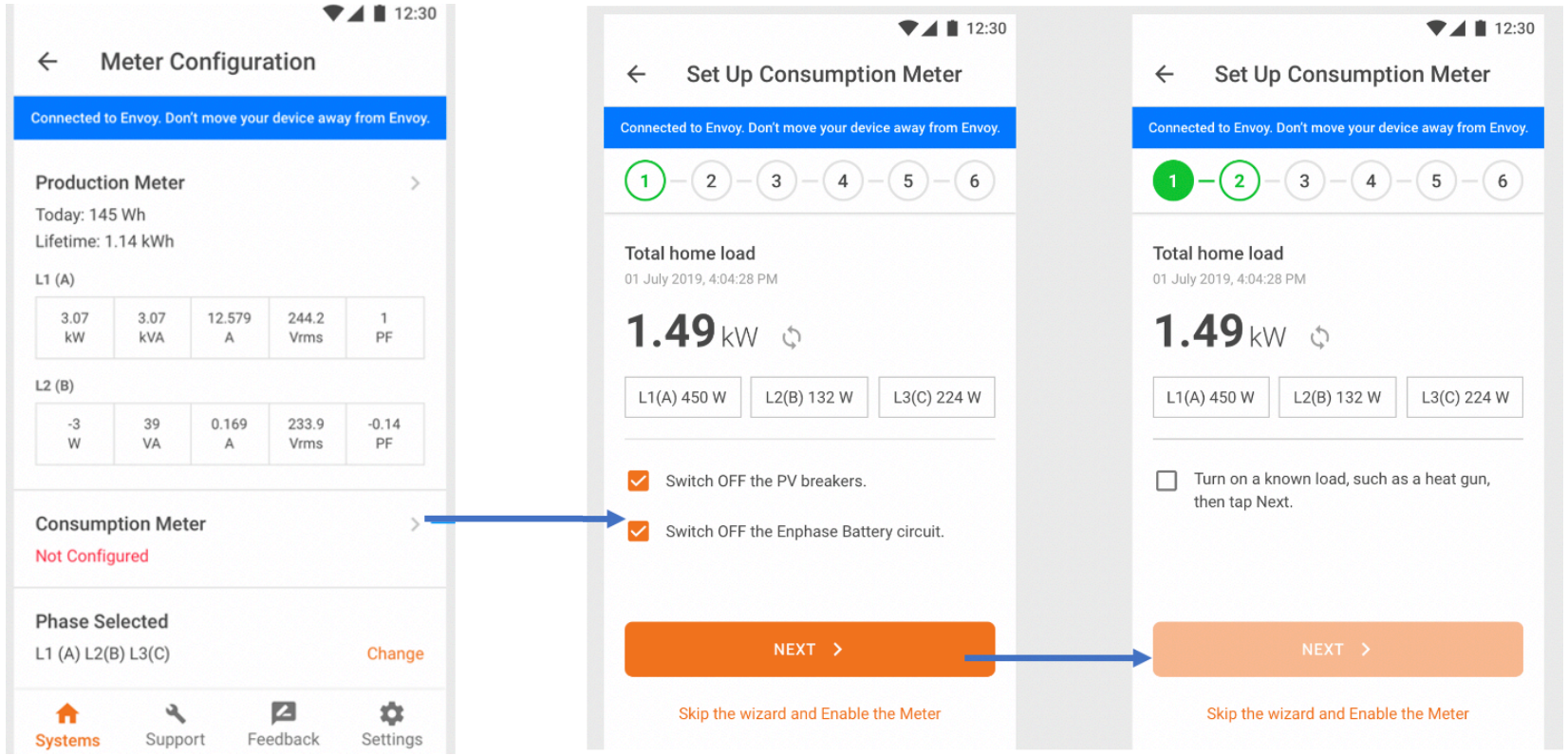
Meter Configuration



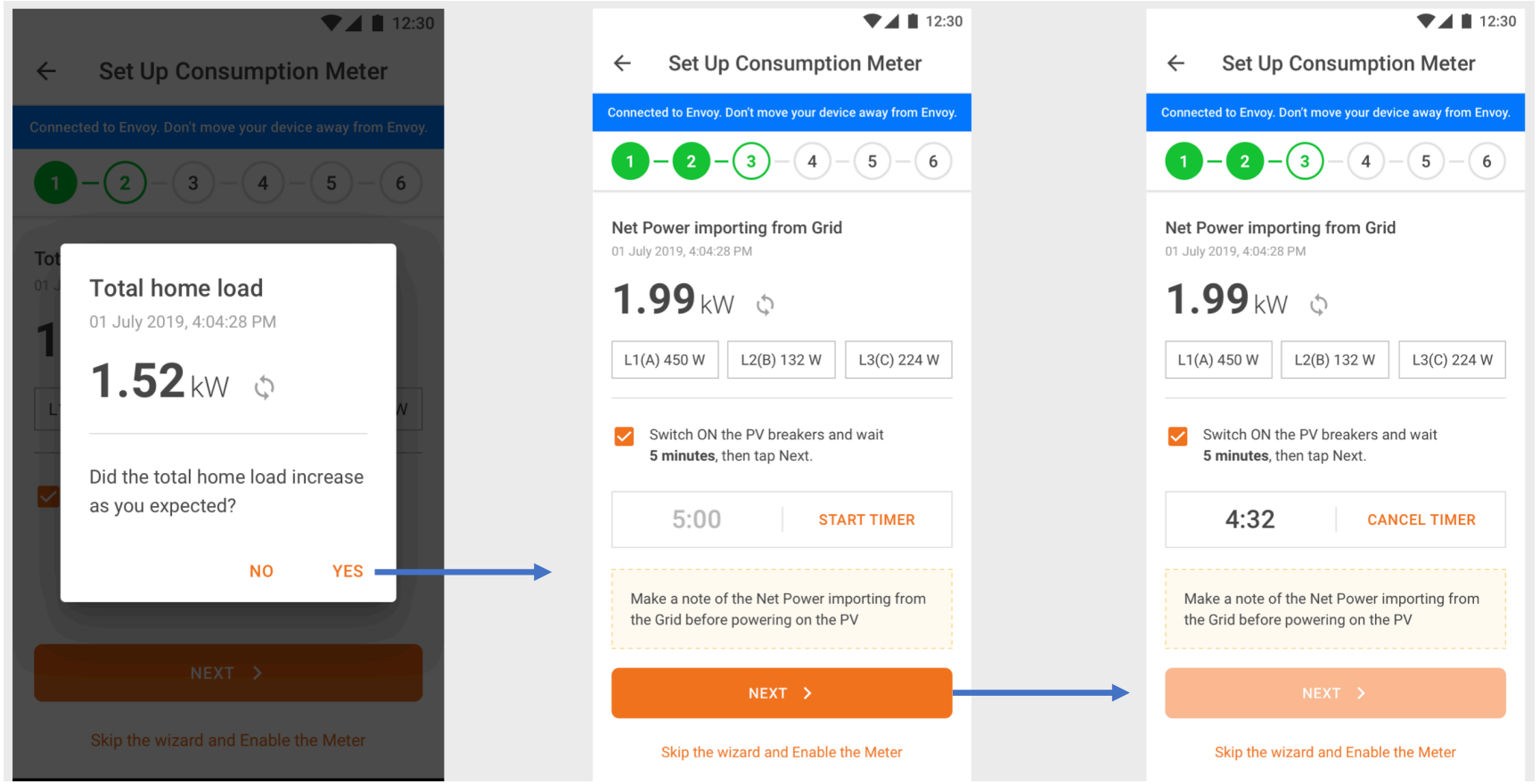
Production meter configuration continued



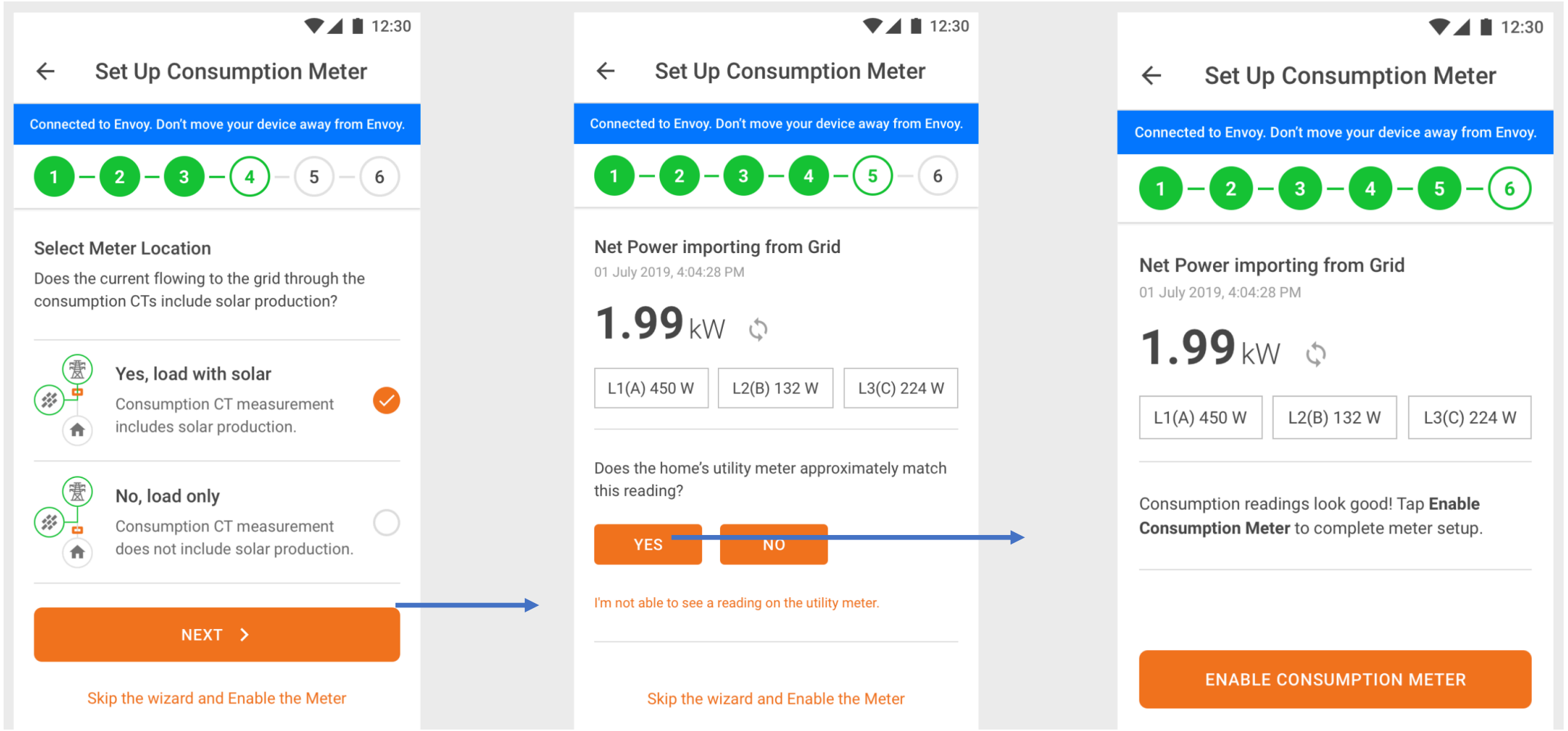
Consumption meter



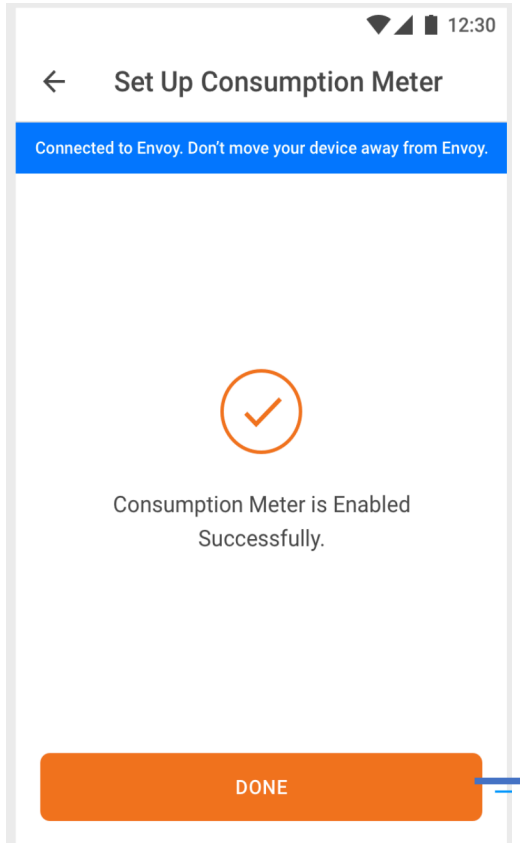
Consumption meter

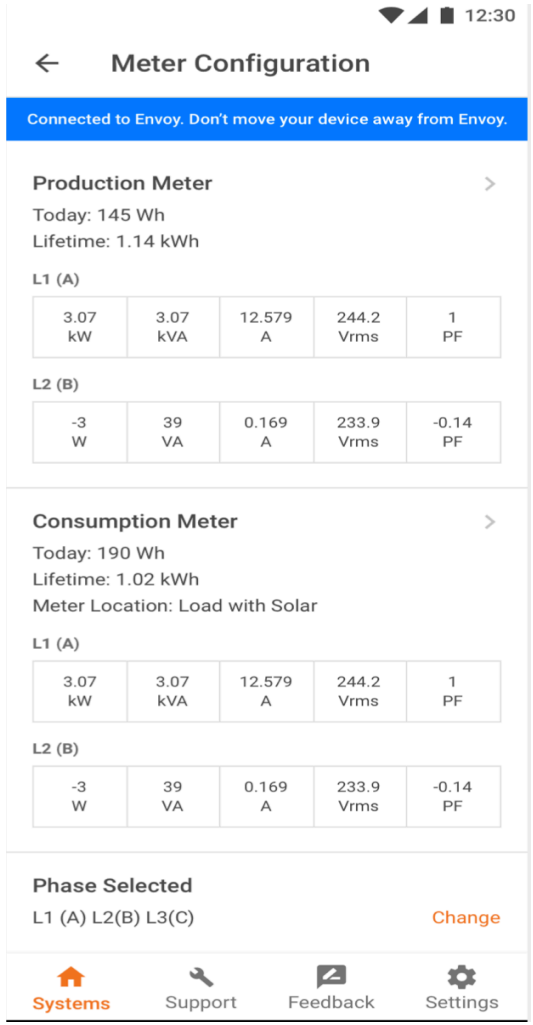


Consumption meter

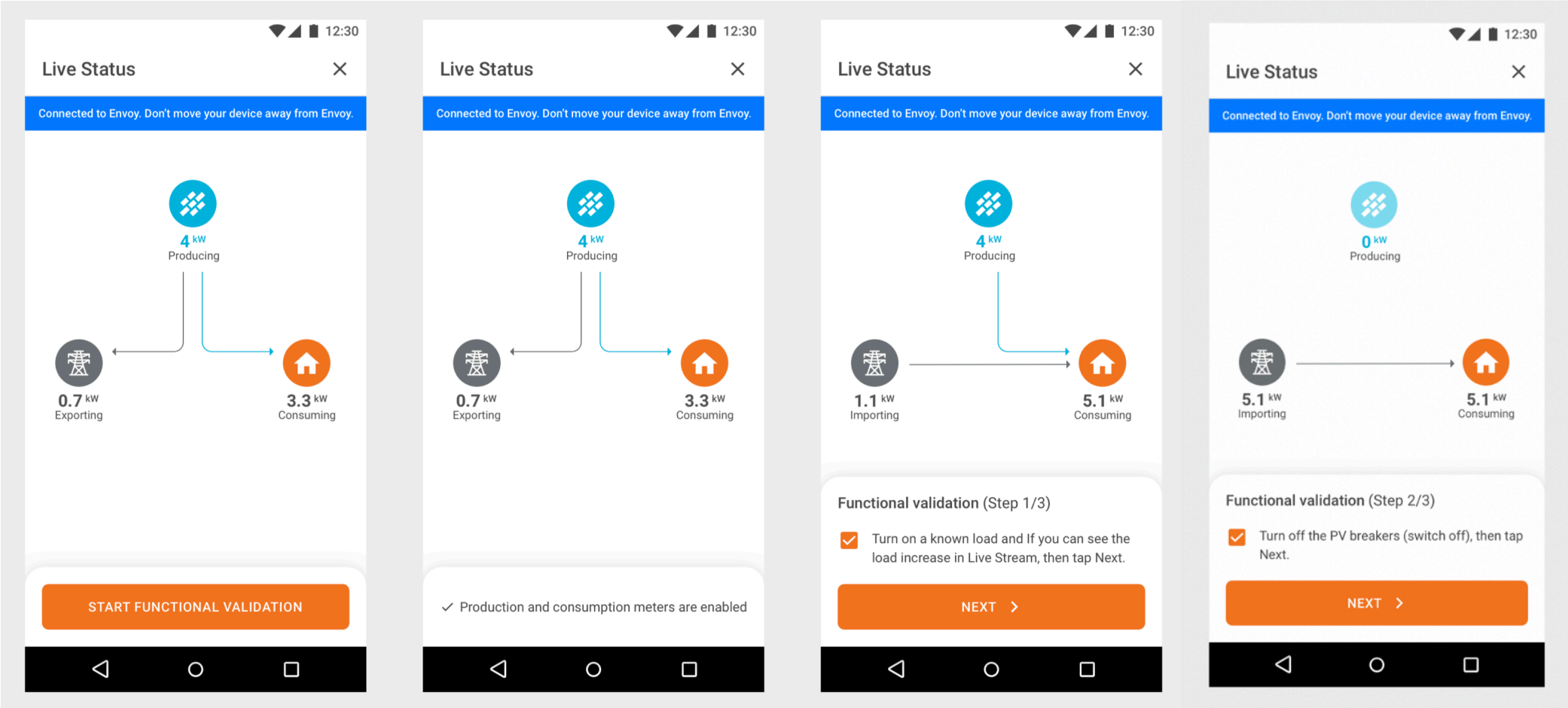


Consumption meter

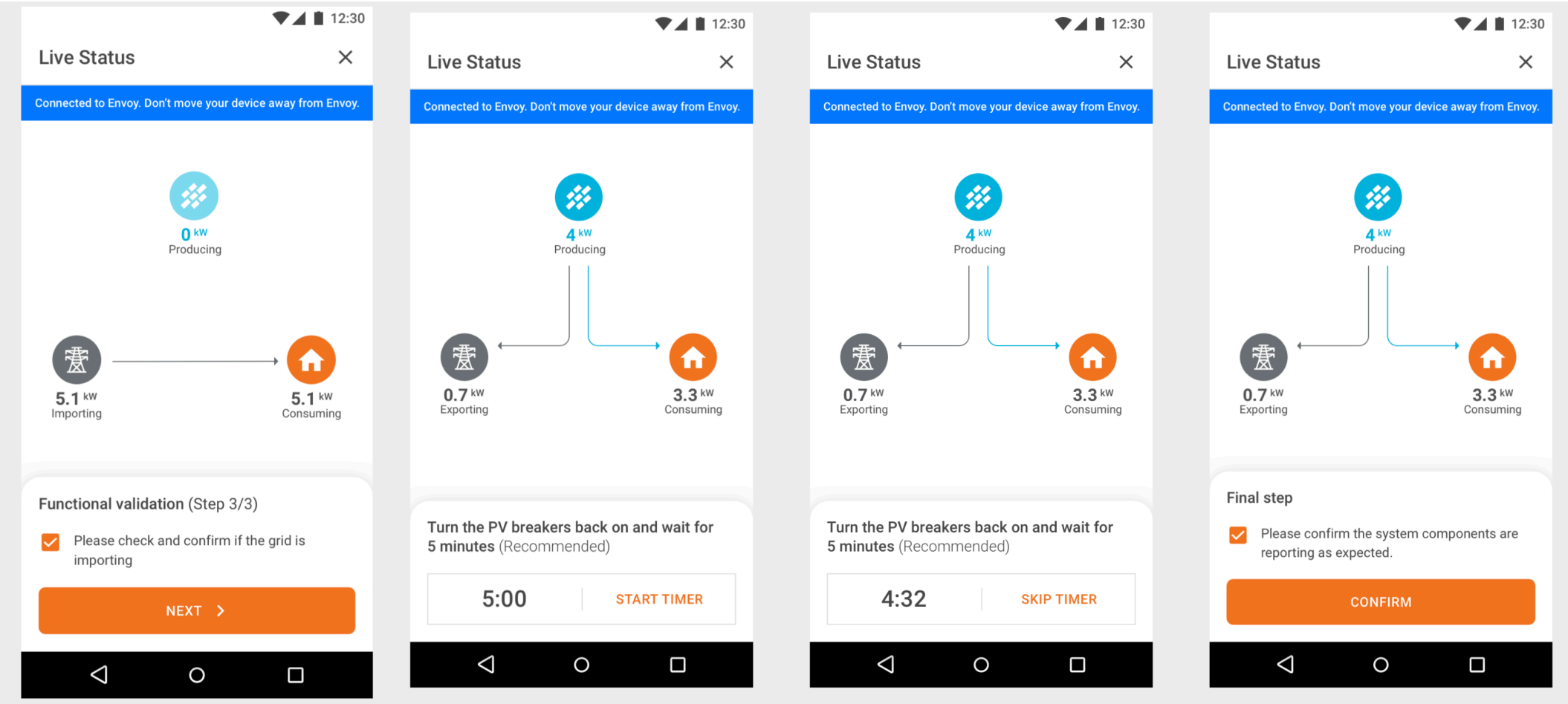




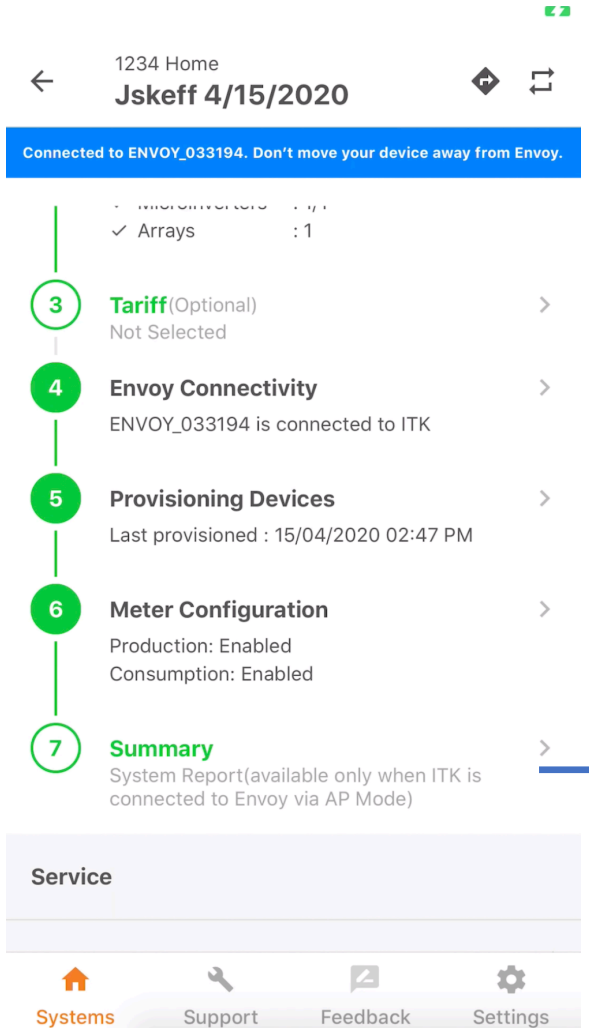
Live Status

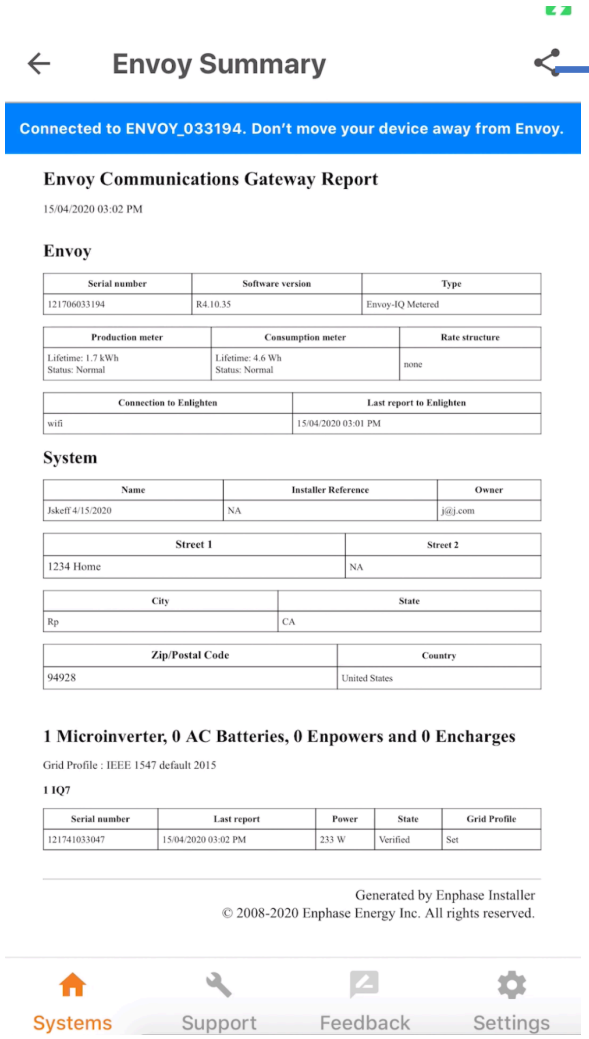

12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
4 kW
Producing
0.7 kW
Exporting
3.3 kW
Consuming
START FUNCTIONAL VALIDATION
12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
4 kW
Producing
0.7 kW
Exporting
3.3 kW
Consuming
✓ Production and consumption meters are enabled
12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
4 kW
Producing
1.1 kW
Importing
5.1 kW
Consuming
Functional validation (Step 1/3)
Turn on a known load and If you can see the load increase in Live Stream, then tap Next.
NEXT
12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
0 kW
Producing
5.1 kW
Importing
5.1 kW
Consuming
Functional validation (Step 2/3)
Turn off the PV breakers (switch off), then tap Next.
NEXT

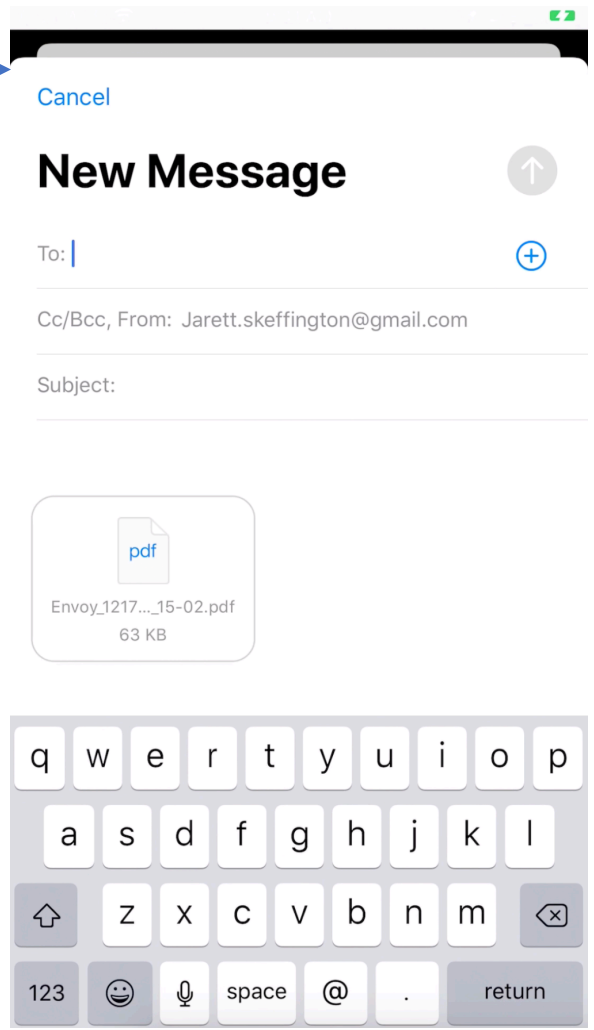
Live Status


12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
0 kW
Producing
5.1 kW
Importing
5.1 kW
Consuming
Functional validation (Step 3/3)
Please check and confirm if the grid is importing
NEXT
12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
4 kW
Producing
0.7 kW
Exporting
3.3 kW
Consuming
Turn the PV breakers back on and wait for 5 minutes (Recommended)
5:00
START TIMER
12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
4 kW
Producing
0.7 kW
Exporting
3.3 kW
Consuming
Turn the PV breakers back on and wait for 5 minutes (Recommended)
4:32
SKIP TIMER
12:30
Live Status
Connected to Envoy. Don't move your device away from Envoy.
4 kW
Producing
0.7 kW
Exporting
3.3 kW
Consuming
Final step
Please confirm the system components are reporting as expected.
CONFIRM

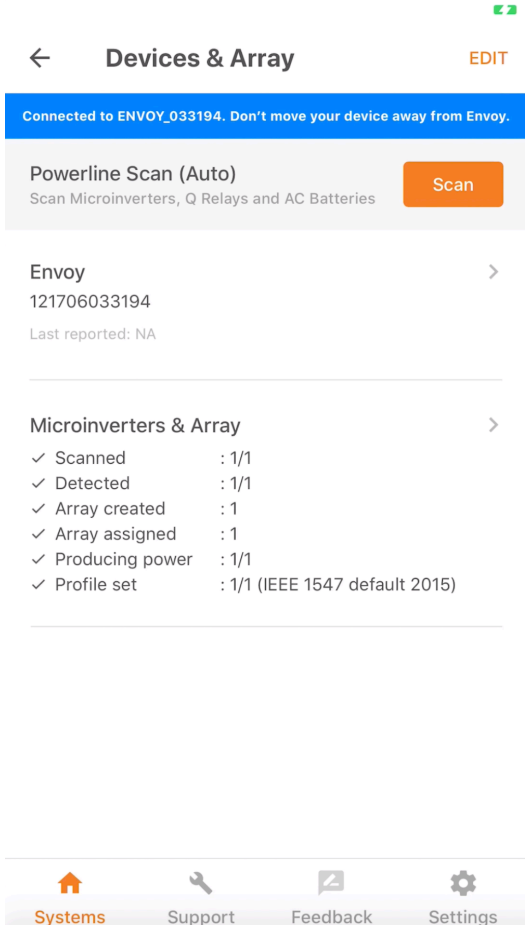
Generate summary report

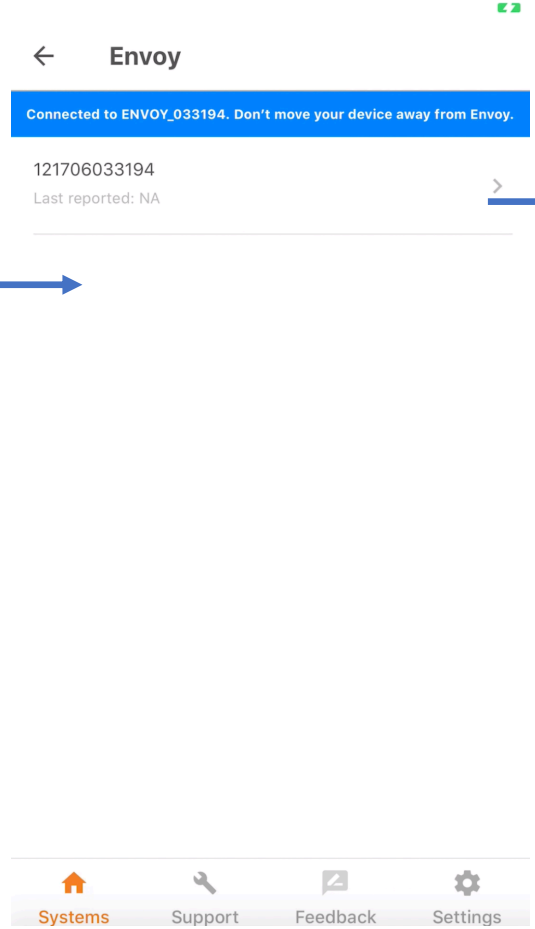


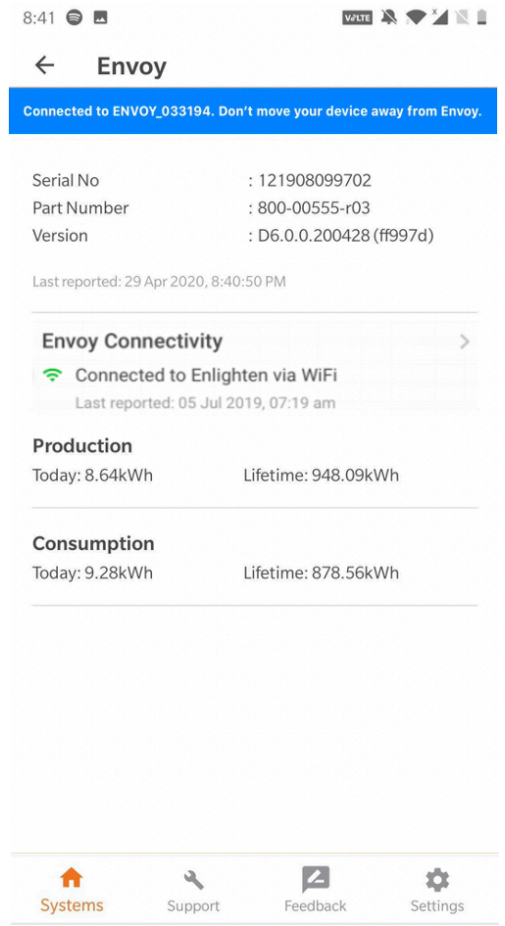




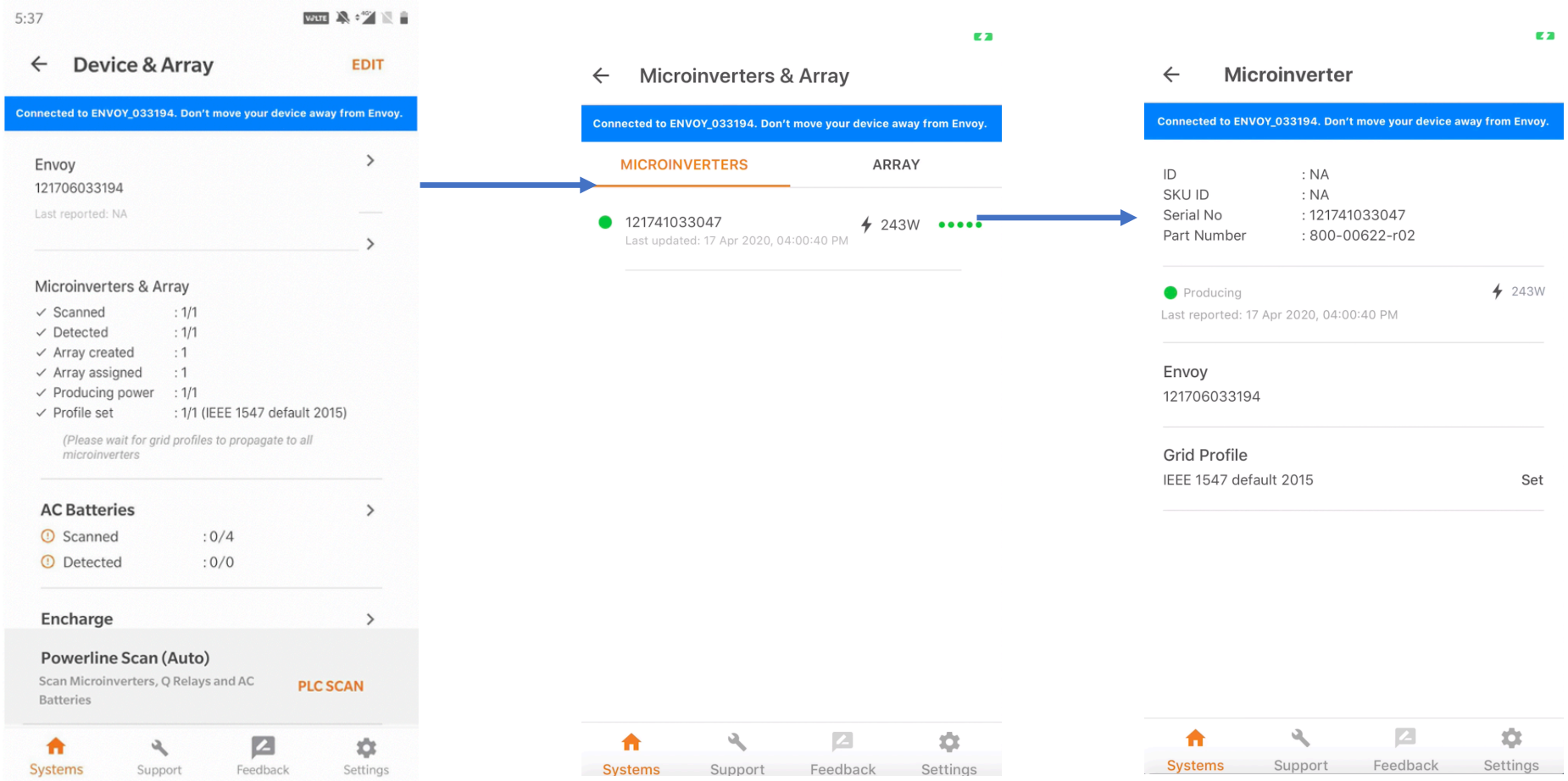
Device Detailed screen - Envoy



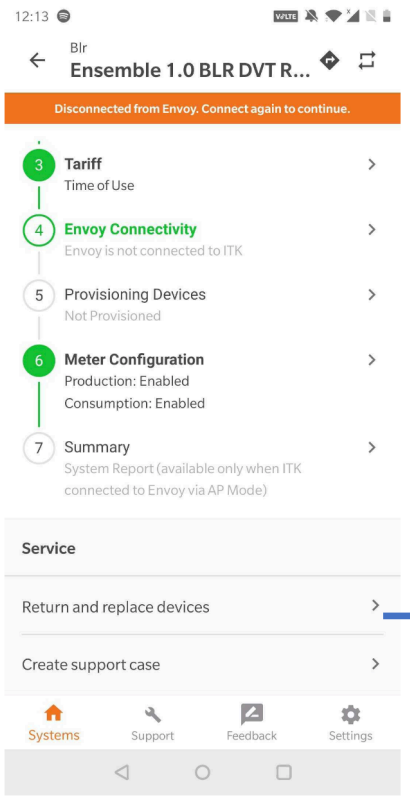


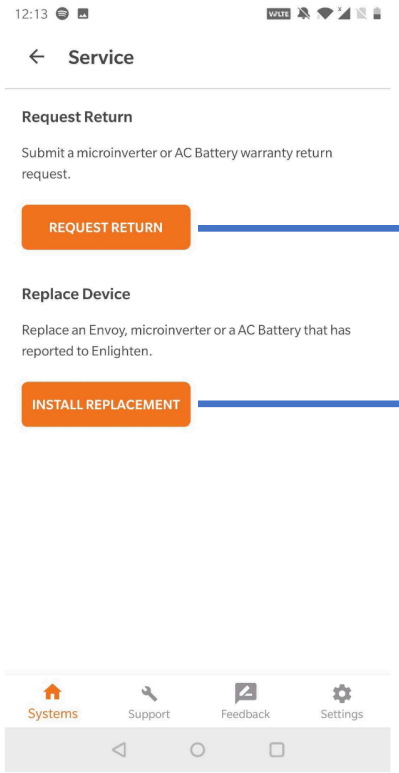


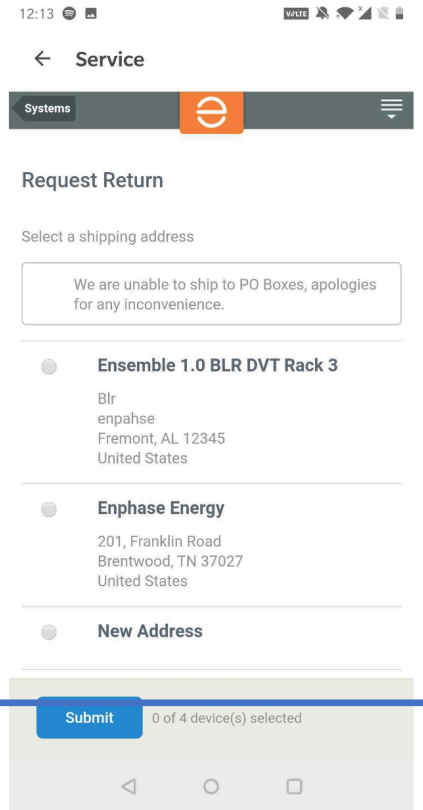
Device Detailed screen - Microinverters

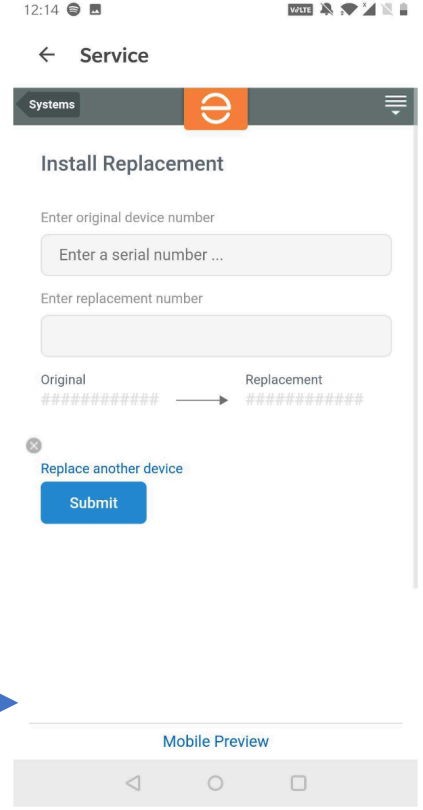


Service-on-the-Go

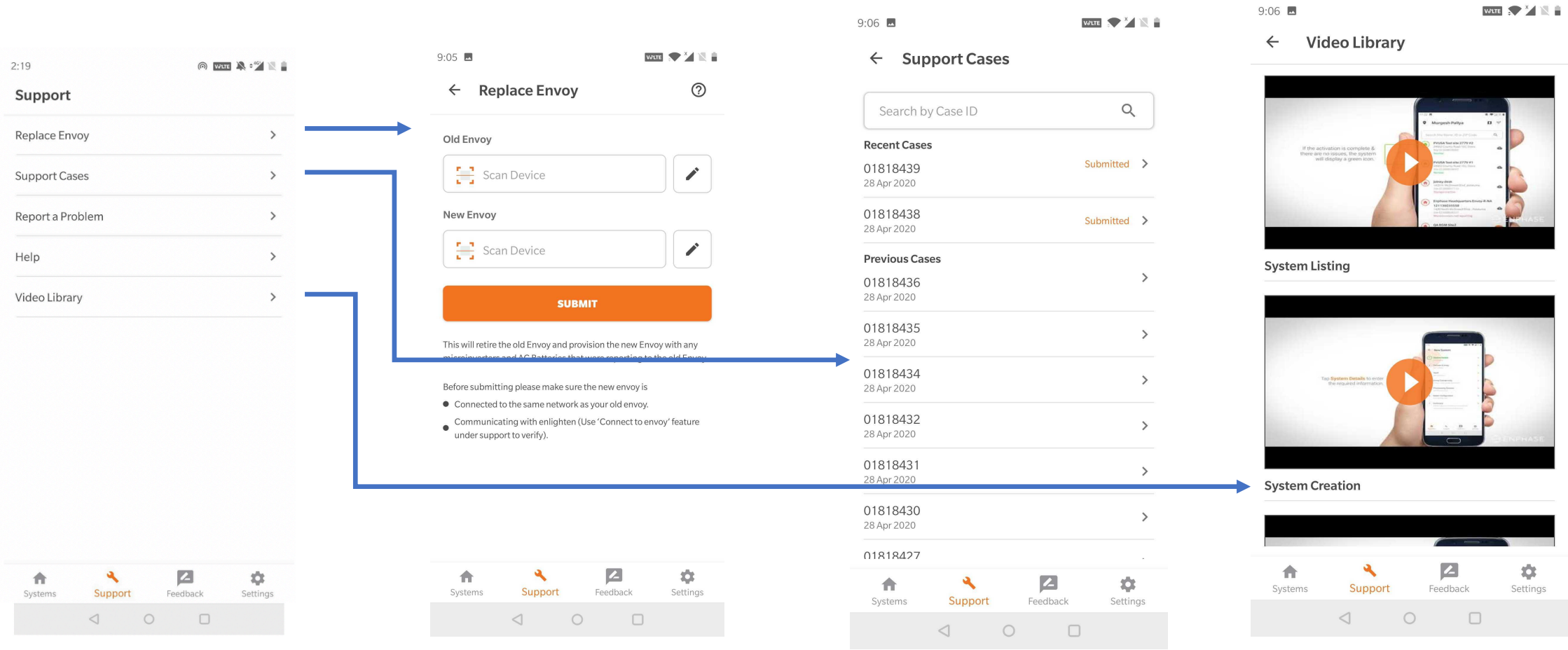




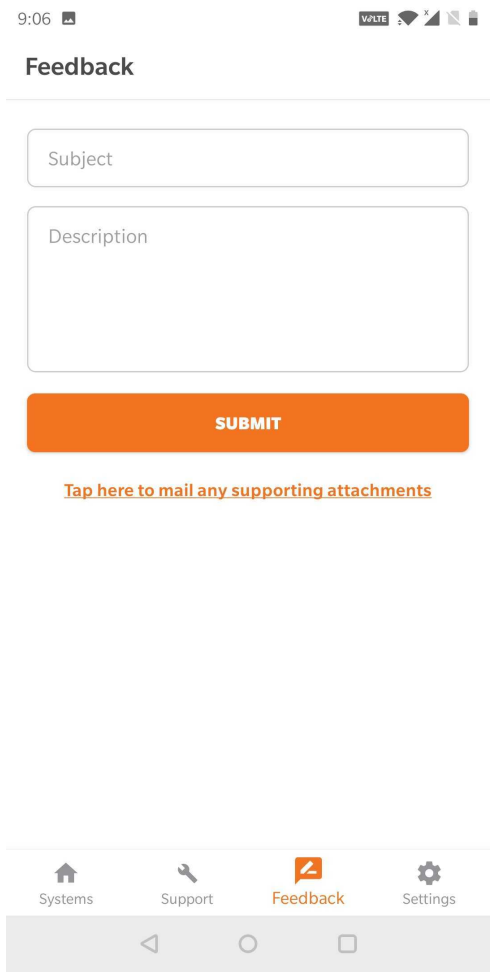




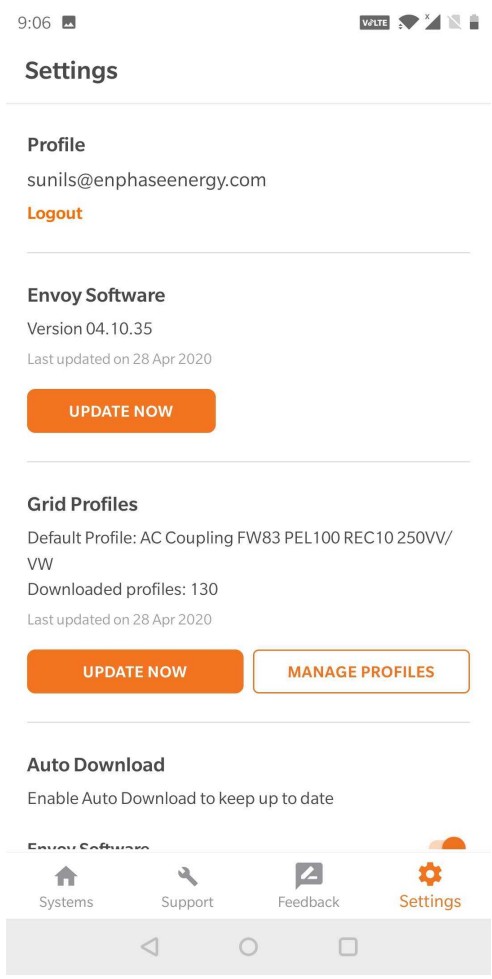
Other Screens - Support

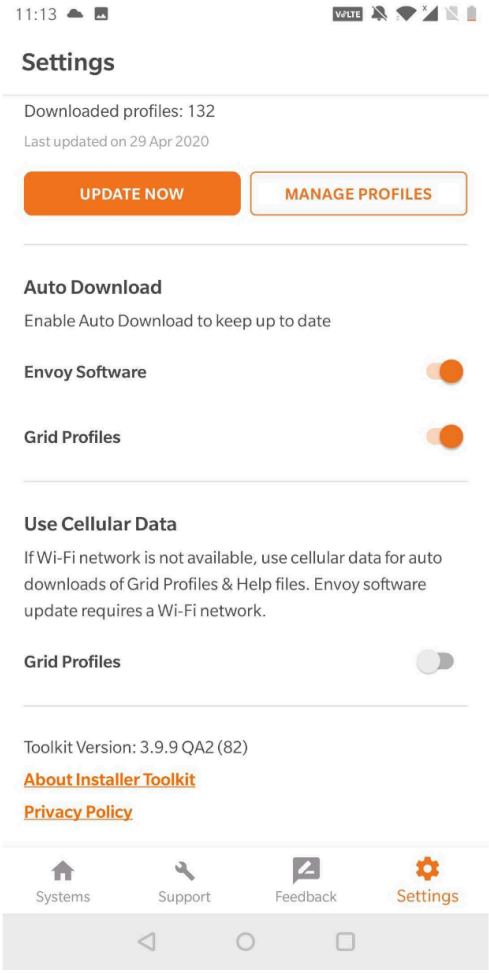


Feedback

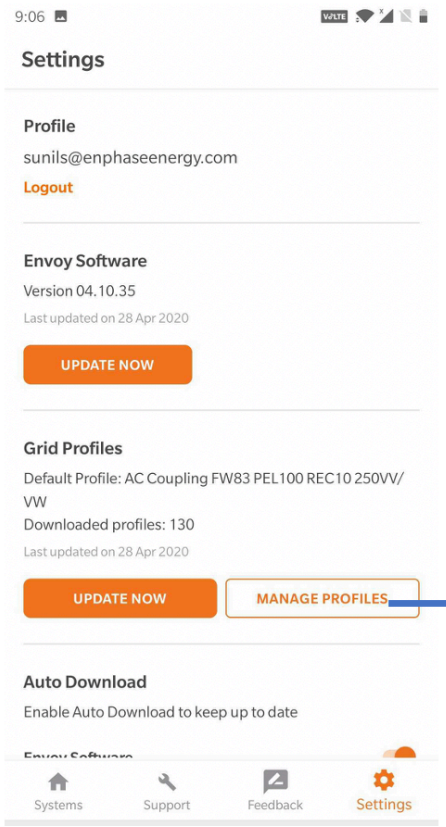


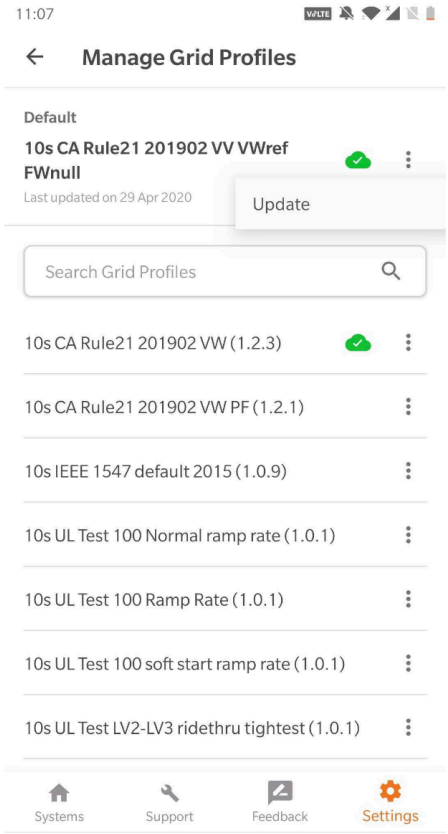
Settings

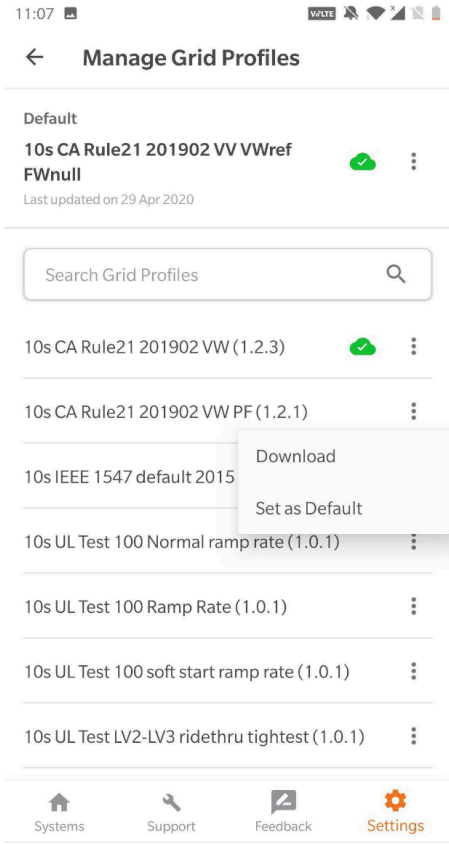




Manage Grid Profiles







Provisioning Video

https://enphaseenergy.wistia.com/medias/ioyp6t70sm